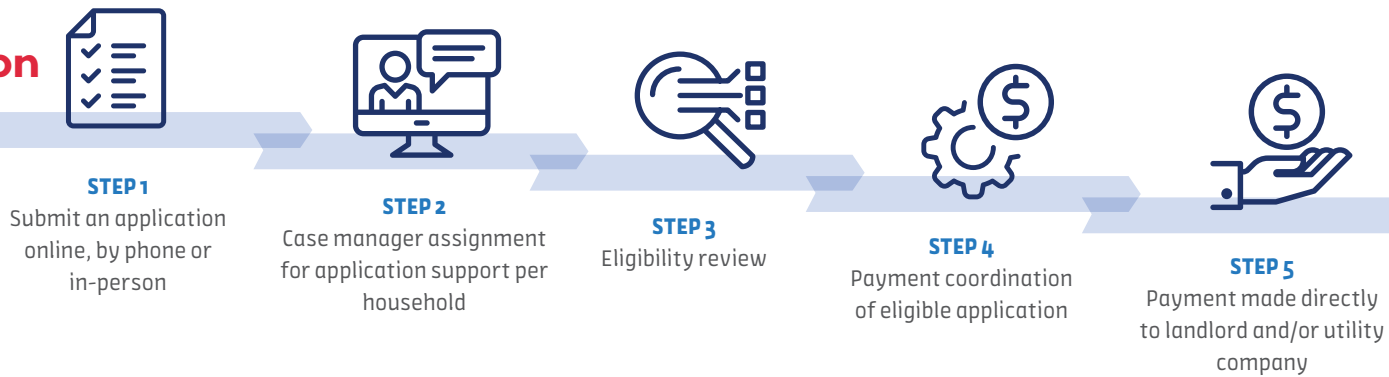


How the Process Works for Tenants and Landlords

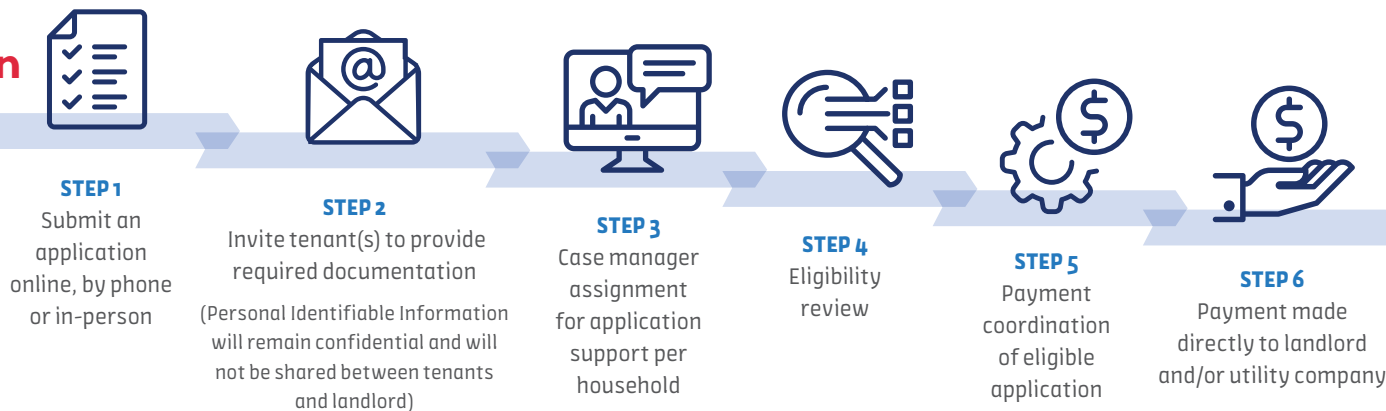


Tenant Application Process



Privacy Wall Between ERAP Accounts

Landlord Application Process



A landlord account may be linked with multiple tenant accounts.