



# CUMBERLAND COUNTY

NORTH CAROLINA



# EMERGENCY MANAGEMENT

## WebEOC Training



# EMERGENCY MANAGEMENT

## **Section 1: Background**



## EMERGENCY MANAGEMENT

# What is WebEOC?

- WebEOC is an internet-based crisis management system that provides a central location for:
  - Situational Awareness
  - Resource Management
  - Links to forecasting tools





## EMERGENCY MANAGEMENT

### Who has access?

- Fire Department
- Law Enforcement
- EMS
- Telecommunications
- Academia
- Public Information Office
- GIS Office
- Volunteer Organizations
- County Management



## EMERGENCY MANAGEMENT

# Browser Compatibility

- When using WebEOC, it is necessary to use a current, up-to-date internet browser. Examples of compatible browsers are:
  - Google Chrome
  - Mozilla Firefox
  - Microsoft Edge



Cumberland WebEOC Link:

<https://cumberlandnc.webeocasp.com/cumberlandnc/>

**Note: Google Chrome is the recommended browser. Testing has shown that some features in WebEOC may not function in other browsers.**



# EMERGENCY MANAGEMENT

## Common Terminology

- User
- Position
- Incident/Event
- Board
- Activity log\*
- Significant Events\*
- Resource Request\Task Assignments\*



# EMERGENCY MANAGEMENT

LOCAL ORGANIZATION

Local resources will be used to fill requests if possible; once exceeded resource requests go to state.

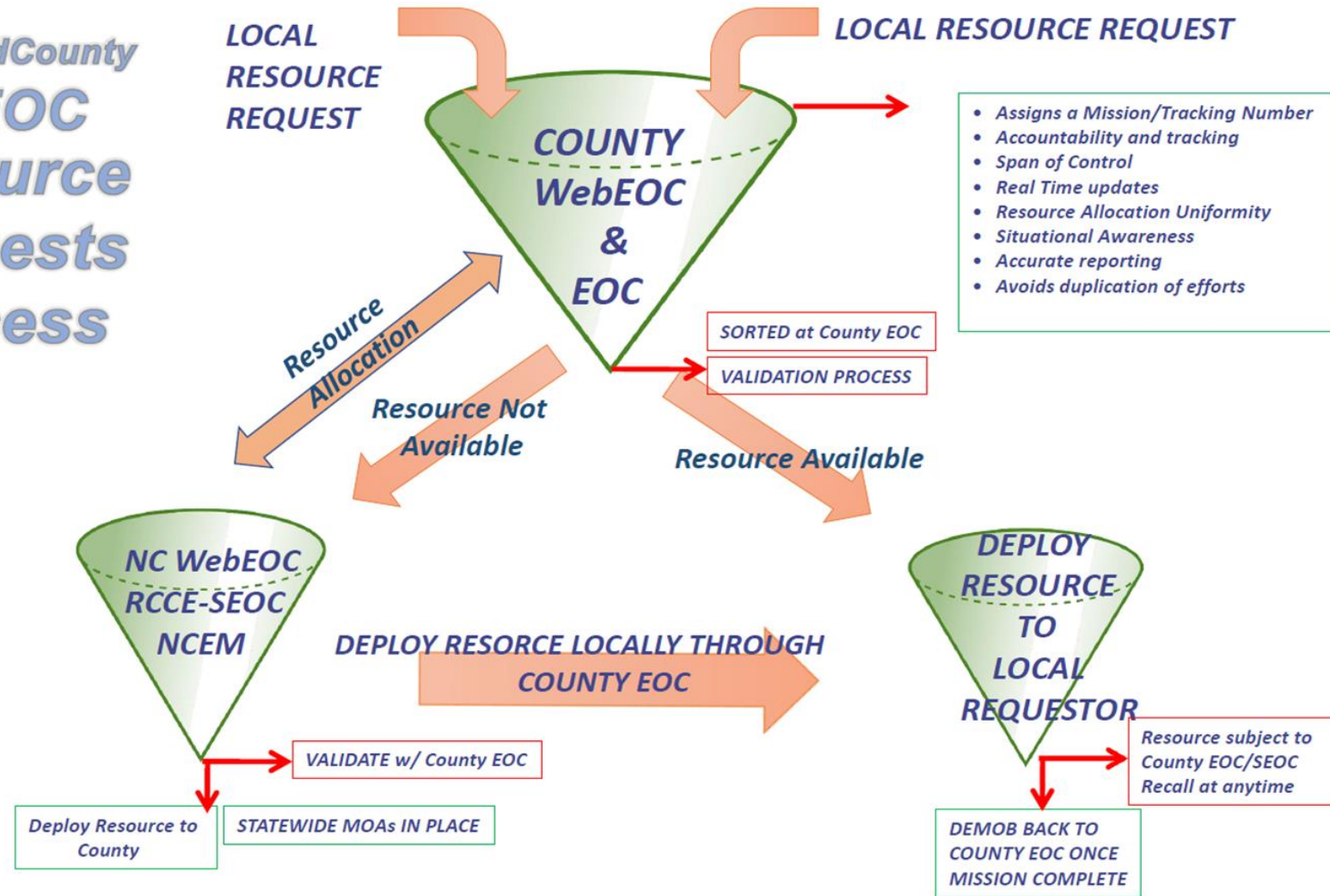
WebEOC

STATE/ FEDERAL SUPPORT



# EMERGENCY MANAGEMENT

## Cumberland County WebEOC Resource Requests Process






# EMERGENCY MANAGEMENT

## **Section 2: Sign-In Process**



## Step 1: Login

- Username format
  - first.last (Case sensitive)
- All initial passwords are set by the County WebEOC administrator
- Users will be prompted to change password upon initial login

 **JUVARE** | WebEOC

Username \*

Password \*

By proceeding, you agree to Juvare's  
[Privacy Policy](#) and [Terms & Conditions](#)

Log In

[Forgot Username?](#)

[Forgot Password?](#)



## Step 2: Select Position

- Select the appropriate **position** and **incident**
- **Users** may have more than one position based on the number of County organizations they are associated with.
- **Incidents/Events** are generated by the County WebEOC administrator.



The screenshot shows a web application interface for JUVARE. At the top left is the JUVARE logo, and at the top right is the text 'WebEOC'. The main heading is 'Select Position and Incident'. Below this, there are two dropdown menus. The first is labeled 'Position' and has 'CUMB - Planning Section Chief' selected. The second is labeled 'Incident' and has 'Daily Operations 2021' selected. At the bottom of the form are two buttons: 'Cancel' and 'Continue'.


[www.juvar.com](http://www.juvar.com)

©2021 ESI Acquisition, Inc. WebEOC



### Step 3: Additional Login

- This page gives the ability for entries to be timestamped.

WebEOC

## Additional Login Information

Name \*

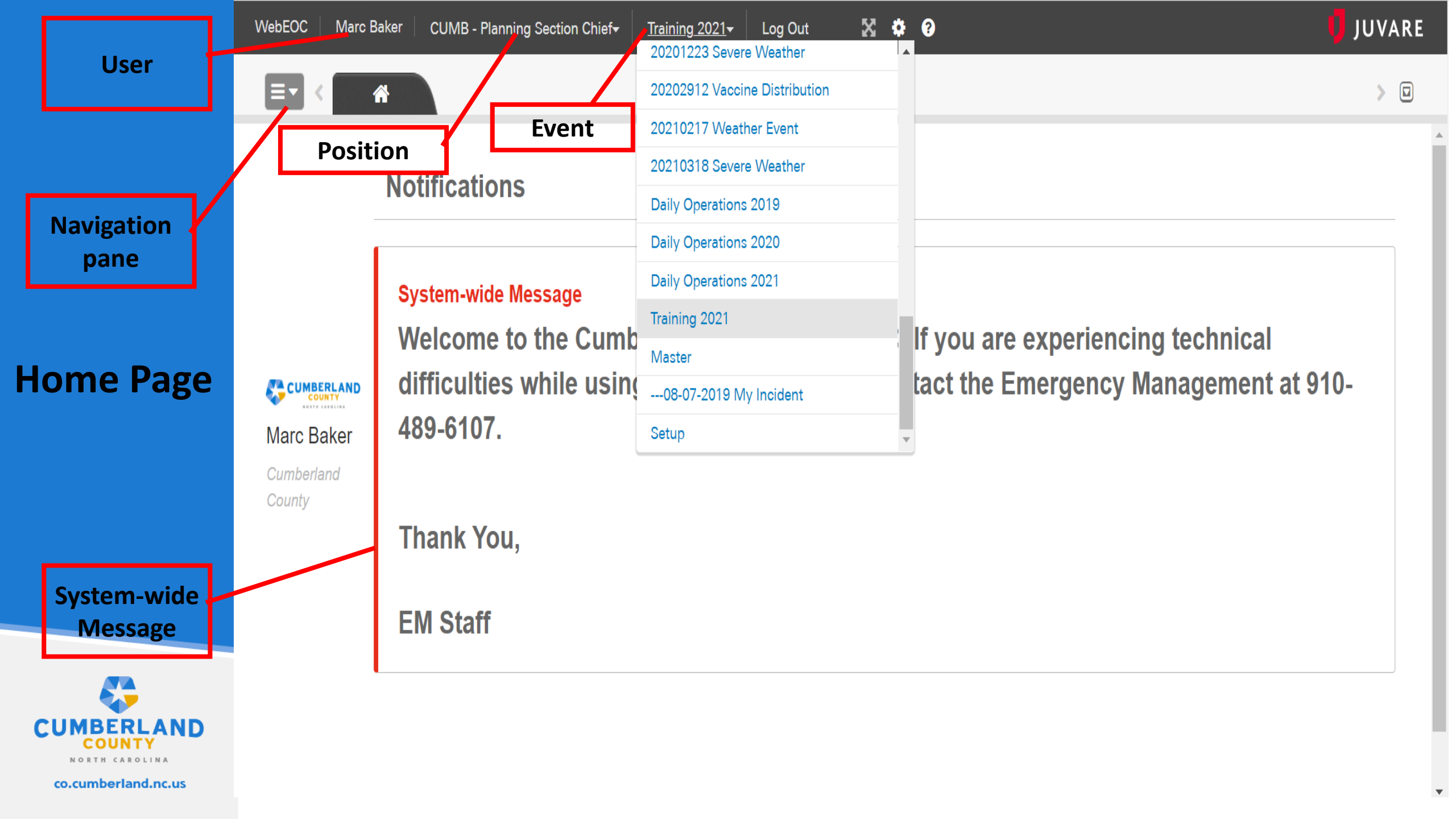
Location \*

Phone Number \*

Email \*

Comments





User

Position

Event

Navigation  
pane

System-wide Message

Welcome to the Cumberland County  
Emergency Management System.  
If you are experiencing technical  
difficulties while using the system,  
please contact the Emergency Management at 910-  
489-6107.

Thank You,  
  
EM Staff

System-wide  
Message

If you are experiencing technical  
difficulties while using the system,  
please contact the Emergency Management at 910-  
489-6107.



# EMERGENCY MANAGEMENT

## **Section 4: Boards**



# EMERGENCY MANAGEMENT

## **Activity Log Board**

The activity log board is where the information sharing process begins within the platform. Notable activities, IAP's, and Situational reports are posted via this board.



**Step 1: Select the Navigation Pane**

**EMERGENCY MANAGEMENT**

- Boards
  - \*\*\*Sign In/Out
  - ★ \*\*Activity Log
  - ★ \*\*County Significant Events
  - ★ \*Significant Events\*
  - Areas of Concern
  - Board - Policy Group
  - Checklist (Position)
  - Checklist (View All and Delete)
  - ★ Checklist Builder
  - Checklists
  - ★ CIKR
  - ★ Controller Review
  - ★ Controller Review Initial Setup
  - ★ County Status
  - Damage Assessment
  - Damage Assessment (Commercial)

**Step 2: Select Activity Log**

Cumberland County WebEOC. If you are experiencing technical issues using this system, please contact the Emergency Management at 910-



# EMERGENCY MANAGEMENT

WebEOC

Marc Baker

CUMB - Planning Section Chief

Training 2021

Log Out



\*\*Activity Log



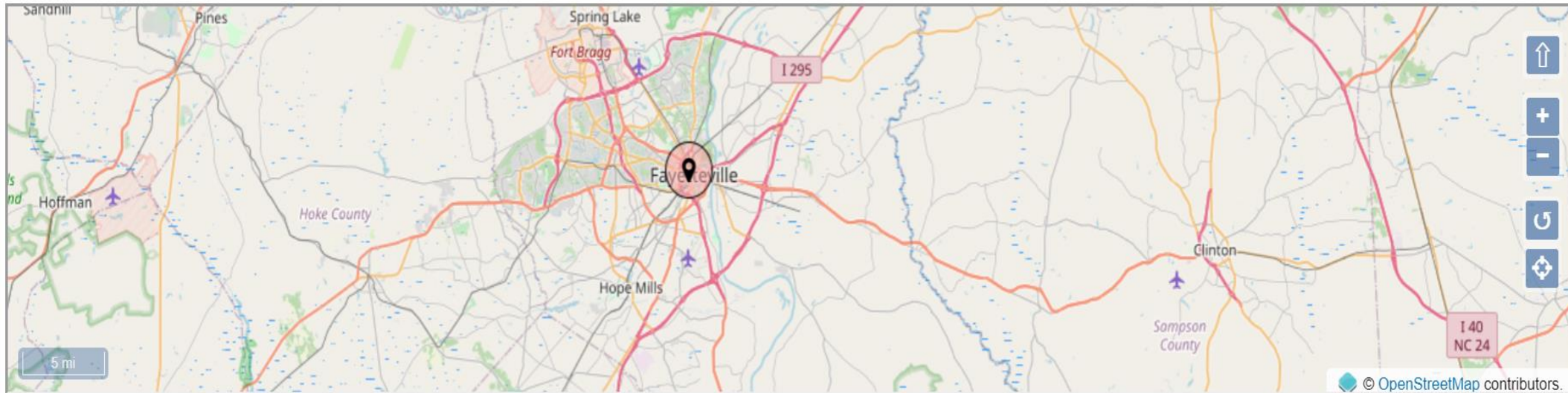
COUNTY  
NORTH CAROLINA

Training 2021

Step 3: Select  
"New Record"

+ New Record

Actions



Municipality

Priority



Search

Clear

Record Number: 1373

Details Edit

Subject: Roadway Flooding



# EMERGENCY MANAGEMENT

Step 4: Fill out the board

WebEOC

Marc Baker

CUMB - Planning Section Chief

Training 2021

Log Out

JUVARE

\*\*Activity Log

Details

Date/Time

04/19/2021 10:19:18

Subject \*

Category \*

Sub-Category\*

Priority

Status

Flag for SITREP

☐ (Select if entry warrants inclusion in the Situation Report)

Details \*

History

Priorities


Low: Limited to one municipality / district; No external resources affected; Population affected is less than 10; Minor injury to first responder(s).

Medium: Resources from multiple municipalities / districts; Out of county resources requested; Population affected is greater than 10 but less than 100; Moderate injury to first responder(s).

High: Resources heavily taxed countywide; Population affected is greater than 100; Severe injury / death to first responder(s).

Required

Required

  
**CUMBERLAND**  
COUNTY  
NORTH CAROLINA  
co.cumberland.nc.us



# EMERGENCY MANAGEMENT

WebEOC

Marc Baker

CUMB - Planning Section Chief

Training 2021

Log Out



**\*\*Activity Log** x



History



Municipality

Address

Map

Significant Events Routing

☐

Post to County Significant Events

**Step 5: Click Save**

**Select to add to County Significant Events Board**

Cancel

Save



# EMERGENCY MANAGEMENT

WebEOC

Marc Baker

CUMB - Planning Section Chief

Training 2021

Log Out

JUVARE

☰

<

🏠

\*\*Activity Log

✕

Boards

\*\*\*Sign In/Out

\*\*Activity Log

\*\*County Significant Events

\*Significant Events\*

Areas of Concern

Board - Policy Group

Checklist (Position)

Checklist (View All and Delete)

★ Checklist Builder

Checklists

★ CIKR

★ Controller Review

★ Controller Review Initial Setup

★ County Status

Damage Assessment

Damage Assessment (Commercial)

4)

To verify the activity record posted: Select

4/19/2021 10:19:18

Other

Other

(Select if entry warrants inclusion in the Situation Report)

Priorities

Low: Limited to one municipality / district; No external resources affected; Population affected is less than 10; Minor injury to first responder(s).

Medium: Resources from multiple municipalities / districts; Out of county resources requested; Population affected is greater than 10 but less than 100; Moderate injury to first responder(s).

High: Resources heavily taxed countywide; Population affected is greater than 100; Severe injury / death to first responder(s).



# EMERGENCY MANAGEMENT

Similar Views

WebEOC | Marc Baker | CUMB - Planning Section Chief | Training 2021 | Log Out

Activity Log | **County Significant Events** | Significant Events

## CUMBERLAND COUNTY NORTH CAROLINA County Significant Events Training 2021

Actions

Municipality:  Priority:   Search Clear

Record Number: 1373 Details

**Subject:** Roadway Flooding

**Category:** Adverse/Severe Weather / **Sub-Category:** Flooding

**Details:** Maiden Ln near Segra stadium is actively flooding.  
Garry Crumpler as CUMB - Planning Section Chief at 13:51:36 on 03/25/2021

High

<b>Status</b> Active	<b>Reported By</b> CUMB - Planning Section Chief	<b>Attachments</b>	<b>County Significant Events</b> Posted
-------------------------	--	--------------------	--



# EMERGENCY MANAGEMENT

## RESOURCE REQUESTS

Resource request are initiated via this board. The board is the electronic equivalency to the ICS 213RR form.

*\*See slide 27 for detailed description examples.*



## Creating a Resource Request

Step 1:  
Navigate to the Resource Request Board using the navigation pane

The screenshot displays the JUVARE WebEOC interface. At the top, a navigation bar includes tabs for 'Activity Log', 'County Significant Events', and 'Significant Events'. A red arrow points from the 'Significant Events' tab to the 'Navigation pane' label, which is enclosed in a red box. The navigation pane is a vertical list on the left side of the screen, containing various menu items. The 'Resource Requests/Task Assignments' item is highlighted with a red box. The main content area shows the 'County Significant Events' page, which includes a search bar, a 'Details' link, and a table of events. The table has columns for 'Posted By', 'Attachments', and 'County Significant Events'. The 'County Significant Events' column is highlighted in green.

Navigation pane

Resource Requests/Task Assignments

County Significant Events



# EMERGENCY MANAGEMENT

☰

<

🏠

County Shelters (Management) ✕

👤 Shelters ✕


Dashboard ✕

Resource Request/Task Assignm... ✕

>

📄

REQUESTS/TASKS DEPLOYMENTS FINANCE DASHBOARD



Requests/Tasks  
DAILY OPERATIONS 2021

CREATE NEW +

FILTER/SEARCH ≡

...

0 ACTIVE

0 CLOSED

Tracking # ⚡	Mission Name ⚡	Originator ⚡	Assigned To ⚡	Priority ⚡	Time Due ⚡	Status ⚡	Last Updated ⚡
--------------	----------------	--------------	---------------	------------	------------	----------	----------------

**Creating a  
Resource  
Request**  
Step 2:  
Select the green  
create new record  
icon



# Creating a Resource Request

## Step 3:

Fill out resource request form as detailed as possible.

Resource requested in plain text

Incident

Training 2021

Date/Time

06/16/2021 12:00:41

Tracking Number

Number will generate on save

### Contact Information

Primary Contact Name

Garry Crumpler

Primary Contact Phone

910-438-4069

Primary Contact Alt Phone

Primary Contact Email

gcrumpler@co.cumberland.nc.us

Secondary Contact Name

Secondary Contact Phone

Secondary Contact Alt Phone

Secondary Contact Email

Contact information

### Request/Task Details

\* Resource Requested (Limit 50 Characters)

Limit 50 Characters

\* Delivery Address

Limit 50 Characters

\*1 Resource per request\*

\* Detailed Description

Detailed description of what resource is needed, why it is needed, and for how long.

ATTENTION: In order to expedite the request it is critical to provide a detailed description of the need you are requesting to be filled. Failure to do so will result in unnecessary delays in filling the request.



## EMERGENCY MANAGEMENT

# Sample Detailed Descriptions

### Personnel and Equipment

“Cumberland fire department is requesting (2) Fire Engines w/crew to backfill station 36. Our crews have been on scene of an hazardous materials incident for multiple operational periods. The anticipated need is for 24 to 48 hrs.

### Commodities

“Cumberland County DSS is requesting hot meals for 50 people for 2 days. A tornado touch down in the Crows Nest subdivision leaving multiple families displaced. Cumberland County is opening an initial impact shelter at Southview Sr. High School”

**Number of people for how many days.**



# Creating a Resource Request

## Step 3:

Fill out resource request form as detailed as possible.

Priority

### Assignment Details

\* Priority

\* Date/Time Due

Assigned To

When do you need the resource by

☐ Toggle when requesting a resource.

### Delivery/Location Details

Location Name

Location Address

Map

GENERATE MAP 

Input address and click the "Generate Map Button". Click save button at bottom of page.

### Attachments

Attachment 1

Attachment 1 Description

Attachment 2

Attachment 2 Description

Save

Attachments

Attachment 3

Attachment 3 Description




# Creating a Resource Request

Step 4:  
Check the status of  
your resource  
request.

## EMERGENCY MANAGEMENT

REQUESTS/TASKS DEPLOYMENTS FINANCE DASHBOARD

 **Requests/Tasks**  
TRAINING 2021

CREATE NEW + FILTER/SEARCH ...

2 ACTIVE 0 CLOSED

Tracking #	Mission Name	Originator	Assigned To	Priority	Time Due	Status	Last Updated
2106-0007	test	CUMB - Pearces Mill Station 3	NC - Department of Transportation	Flash (2 hrs.)	06/04/2021 17:02:00	IN PROGRESS	06/15/2021 10:49:08
2106-0006	test	CUMB - Operations Section Chief	CUMB - EOC Manager	Flash (2 hrs.)	06/04/2021 16:58:00	NEW REQUEST	06/04/2021 14:58:15

Resource  
associated  
tracking  
number

Priority

Real time  
status update

Click ellipses to  
view record,  
and edit  
records




# New Resource Request Features: Side View

REQUESTS/TASKS

DEPLOYMENTS

FINANCE

DASHBOARD

**CUMBERLAND  
COUNTY**  
NORTH CAROLINA

**Requests/Tasks**  
TRAINING 2021



CREATE NEW +

FILTER/SEARCH

...

2 ACTIVE

0 CLOSED

Tracking #	Mission Name	Originator	Assigned To	Priority	Time Due	Status	Last Updated	
2106-0007	test	CUMB - Pearces Mill Station 3	NC - Department of Transportation	Flash (2 hrs.)	06/04/2021 17:02:00	 <b>IN PROGRESS</b>	06/15/2021 10:49:08	...
2106-0006	test	CUMB - Operations Section Chief	CUMB - EOC Manager	Flash (2 hrs.)	06/04/2021 16:58:00	 <b>NEW REQUEST</b>	06/04/2021 14:58:15	...

**Task Assignment**

EDIT

Incident Name: Training 2021

Date/Time: 06/04/2021 15:01:47

Tracking Number: 2106-0007

**Contact Information**

Primary Contact Name: Garry Crumpler

Primary Contact Phone: 910-321-6725 x

Primary Contact Email: gcrumpler@co.cumberland.nc.us

**Request/Task Details**

Mission Name: test

Detailed Description: test

**Assignment Details**

Priority: **FLASH (2 HRS.)**

Date/Time Due: 06/04/2021 17:02:00

Status: **IN PROGRESS**

Assigned To: NC - Department of Transportation

Click on individual records to open the side view. Scroll to the bottom of the page to exit.



## New Resource Request Features: Update Comments

**Instructions:**  
To update a record select edit from display view. Scroll down to “Update Comments” field to enter update. Click “Save” at bottom of the page.

### Update Comments

Describe any changes made to this record along with your reasons for making them.

☐ Toggle when requesting a resource.

### Delivery/Location Details

Location Name

Location Address

Map

GENERATE MAP



### Finance

Cost Description	Vendor	Invoice #	PO #	Cost	
gloved	Bobby Taylor Oil Company	00-1	12354	\$1,000,000.00	---

### Comments/History

Name/Position	Comment	Status	Date/Time
Garry Crumpler CUMB - Mission Assignment Coordinator	Deployment record created.	In Progress	06/15/2021 10:49:08
Garry Crumpler CUMB - Mission Assignment Coordinator		In Progress	06/15/2021 10:47:12
Garry Crumpler CUMB - Mission Assignment Coordinator	Finance record created.	In Progress	06/15/2021 10:46:52
Garry Crumpler CUMB - Pearces Mill Station 3		In Progress	06/04/2021 15:04:56

**Your update will now be timestamped and can not be edited by other users**



## EMERGENCY MANAGEMENT

# What is WebEOC?

- WebEOC is an internet-based crisis management system that provides a central location for:
  - Situational Awareness
  - Resource Management
  - Links to forecasting tools





## EMERGENCY MANAGEMENT

# Who can access?

- Fire Department
- Law Enforcement
- EMS
- Telecommunications
- Academia
- Public Information Office
- GIS Office
- Volunteer Organizations
- County Management



## EMERGENCY MANAGEMENT

# Browser Compatibility

- When using WebEOC, it is necessary to use a current, up-to-date internet browser. Examples of compatible browsers are:
  - Google Chrome
  - Mozilla Firefox
  - Microsoft Edge



Cumberland WebEOC Link:

<https://cumberlandnc.webeocasp.com/cumberlandnc/>

**Note: Google Chrome is the recommended browser. Testing has shown that some features in WebEOC may not function in other browsers.**



## EMERGENCY MANAGEMENT

# Common Terminology

- User
- Position
- Incident/Event
- Board
- Activity log\*
- Significant Events\*
- Resource Request\Task Assignments\*



# EMERGENCY MANAGEMENT

LOCAL ORGANIZATION

Local resources will be used to fill requests if possible; once exceeded resource requests go to state.

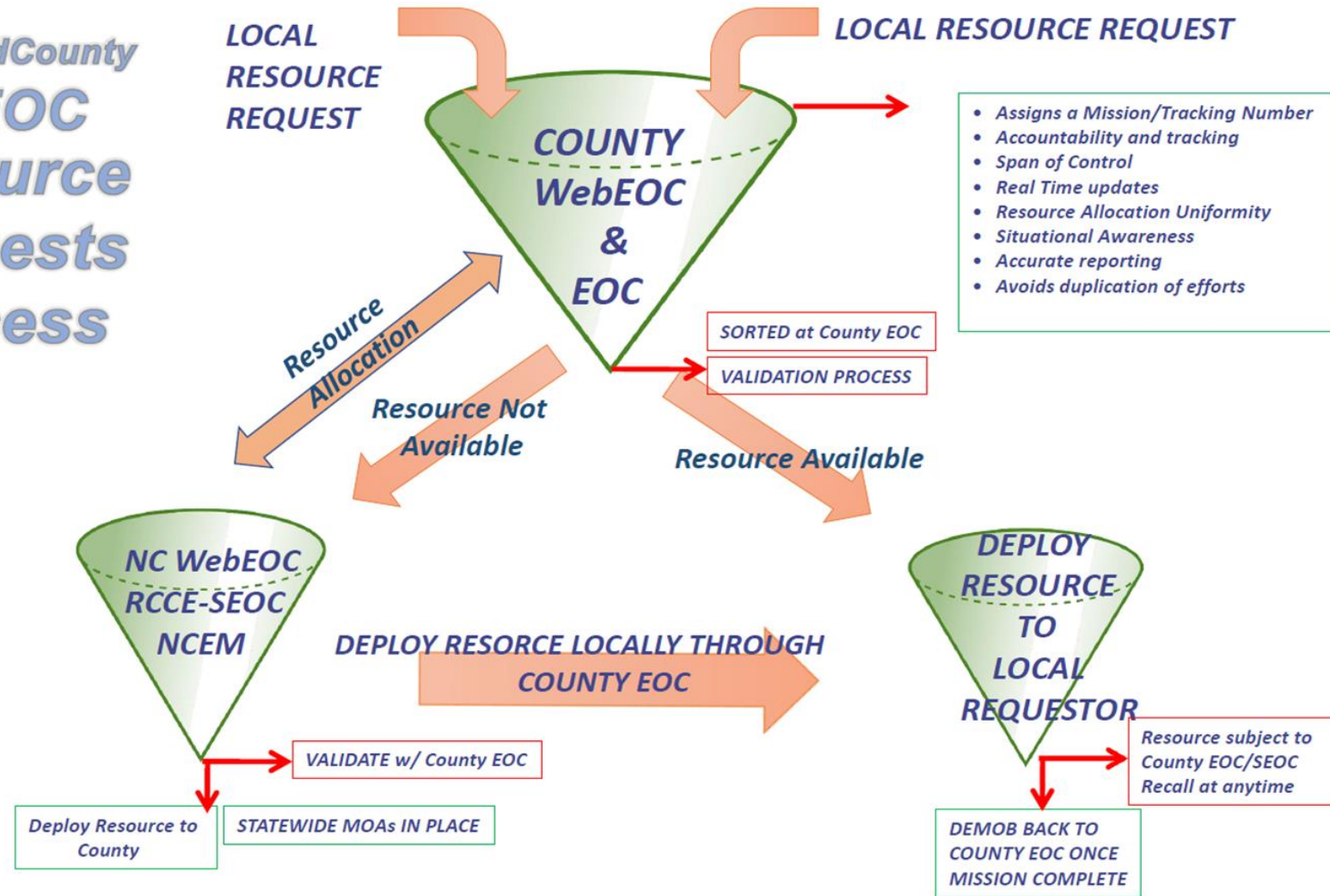
WebEOC

STATE/ FEDERAL SUPPORT



# EMERGENCY MANAGEMENT

## CumberlandCounty WebEOC Resource Requests Process






# EMERGENCY MANAGEMENT

## **Section 2: Sign-In Process**



## Step 1: Login

- Username format
  - first.last (Case sensitive)
- All initial passwords are set by the County WebEOC administrator
- Users will be prompted to change password upon initial login

JUVARE

WebEOC

Username \*

Password \*

By proceeding, you agree to Juvare's  
[Privacy Policy](#) and [Terms & Conditions](#)

Log In

[Forgot Username?](#)

[Forgot Password?](#)



## Step 2: Select Position

- Select the appropriate **position** and **incident**
- **Users** may have more than one position based on the number of County organizations they are associated with.
- **Incidents/Events** are generated by the County WebEOC administrator.



The screenshot shows a web application interface for JUVARE. At the top left is the JUVARE logo, and at the top right is the text 'WebEOC'. The main heading is 'Select Position and Incident'. Below this, there are two dropdown menus. The first is labeled 'Position' and has 'CUMB - Planning Section Chief' selected. The second is labeled 'Incident' and has 'Daily Operations 2021' selected. At the bottom of the form are two buttons: 'Cancel' and 'Continue'.


[www.juvar.com](http://www.juvar.com)

©2021 ESI Acquisition, Inc. WebEOC



### Step 3: Additional Login

- This page gives the ability for entries to be timestamped.

WebEOC

## Additional Login Information

Name \*

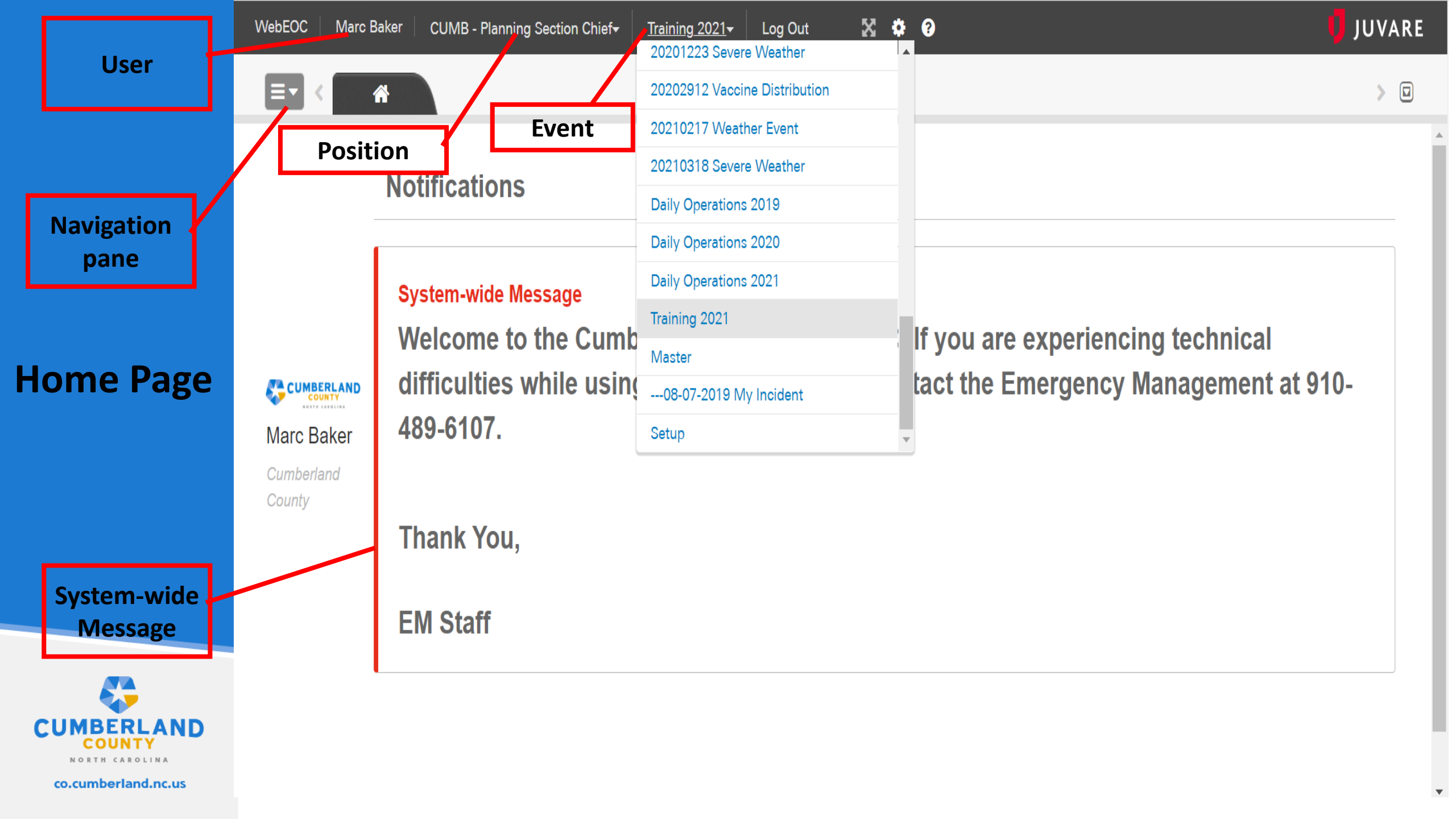
Location \*

Phone Number \*

Email \*

Comments





User

Event

Position

Navigation  
pane

Home Page

System-wide  
Message

System-wide Message



Marc Baker

Cumberland  
County

Welcome to the Cumberland County Emergency Management System. If you are experiencing technical difficulties while using the system, please contact the Emergency Management at 910-489-6107.

Thank You,

EM Staff

If you are experiencing technical difficulties while using the system, please contact the Emergency Management at 910-489-6107.



# EMERGENCY MANAGEMENT

## **Section 3: Boards**



# EMERGENCY MANAGEMENT

## **Activity Log Board**

The activity log board is where the information sharing process begins within the platform. Notable activities, IAP's, and Situational reports are posted via this board.



## Step 1: Select the Navigation Pane

# EMERGENCY MANAGEMENT

WebEOC

Marc Baker

CUMB - Planning Section Chief▼

Training 2021▼

Log Out



 JUVARE



### Boards

\*\*\*Sign In/Out

★ \*\*Activity Log

★ \*\*County Significant Events

★ \*Significant Events\*

Areas of Concern

Board - Policy Group

Checklist (Position)

Checklist (View All and Delete)

★ Checklist Builder

Checklists

★ CIKR

★ Controller Review

★ Controller Review Initial Setup

★ County Status

Damage Assessment

Damage Assessment (Commercial)

## Step 2: Select Activity Log

Cumberland County WebEOC. If you are experiencing technical issues using this system, please contact the Emergency Management at 910-



# EMERGENCY MANAGEMENT

WebEOC

Marc Baker

CUMB - Planning Section Chief

Training 2021

Log Out



JUVARE



**\*\*Activity Log**



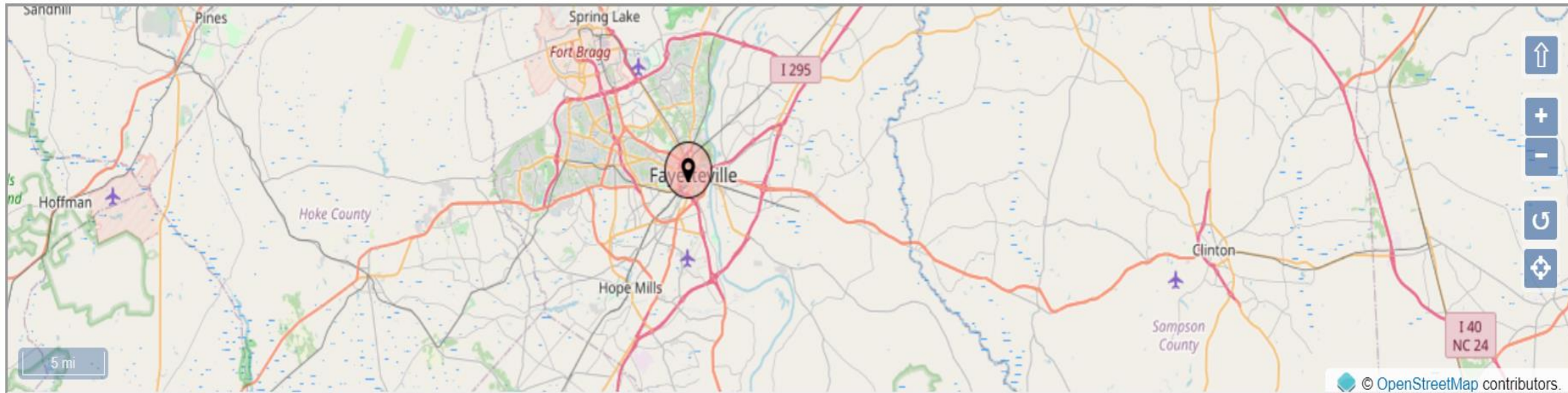
**COUNTY**  
NORTH CAROLINA

Training 2021

**Step 3: Select  
"New Record"**

+ New Record

Actions



Municipality

Priority



Search

Clear

Record Number: 1373

[Details](#) [Edit](#)

Subject: Roadway Flooding



# EMERGENCY MANAGEMENT

Step 4: Fill out the board

Required

Required

WebEOC | marc.baker | CUMB - Planning Section Chief | Training 2021 | Log Out

Resource Request/Task Assignments | \*\*County Significant Events | \*\*Activity Log

### Details

Date/Time: 08/02/2022 15:29:00

Subject \*: Severe Weather

Category \*: Adverse/Severe Weather

Sub-Category\*: Tornados

Priority: Medium

Status: Active

Flag for SITREP: ☐ (Select if entry warrants inclusion in the Situation Report)

Details \*

#### Priorities

**Low:** Limited to one municipality / district; No external resources affected; Population affected is less than 10; Minor injury to first responder(s).

**Medium:** Resources from multiple municipalities / districts; Out of county resources requested; Population affected is greater than 10 but less than 100; Moderate injury to first responder(s).

**High:** Resources heavily taxed countywide; Population affected is greater than 100; Severe injury / death to first responder(s).

WebEOC | Marc Baker | CUMB - Planning Section Chief | Training 2021 | Log Out

\*\*Activity Log



# EMERGENCY MANAGEMENT

WebEOC

Marco Baker

CUMB - Planning Section Chief

Training 2021

Log Out



JUVARE



**\*\*Activity Log**



History



Municipality

Address



Map

Use Map Feature to The Map for COP

Significant Events Routing

☐

Post to County Significant Events

**Step 5: Click Save**

**Select to add to County Significant Events Board**

Cancel

Save



# EMERGENCY MANAGEMENT

- Boards
- \*\*\*Sign In/Out
- \*\*Activity Log
- \*\*County Significant Events
- \*Significant Events\*
- Areas of Concern
- Board - Policy Group
- Checklist (Position)
- Checklist (View All and Delete)
- ★ Checklist Builder
- Checklists
- ★ CIKR
- ★ Controller Review
- ★ Controller Review Initial Setup
- ★ County Status
- Damage Assessment
- Damage Assessment (Commercial)

To verify the activity record posted: Select

## Priorities

Low: Limited to one municipality / district; No external resources affected; Population affected is less than 10; Minor injury to first responder(s).

Medium: Resources from multiple municipalities / districts; Out of county resources requested; Population affected is greater than 10 but less than 100; Moderate injury to first responder(s).

High: Resources heavily taxed countywide; Population affected is greater than 100; Severe injury / death to first responder(s).

(Select if entry warrants inclusion in the Situation Report)



# EMERGENCY MANAGEMENT

Similar  
Views

WebEOC | Marc Baker | CUMB - Planning Section Chief | Training 2021 | Log Out

Activity Log | **County Significant Events** | Significant Events

## CUMBERLAND COUNTY NORTH CAROLINA County Significant Events Training 2021

Actions

Municipality:  Priority:   Search Clear

Record Number: 1373 Details

**Subject:** Roadway Flooding

**Category:** Adverse/Severe Weather / **Sub-Category:** Flooding

**Details:** Maiden Ln near Segra stadium is actively flooding.  
Garry Crumpler as CUMB - Planning Section Chief at 13:51:36 on 03/25/2021

High

<b>Status</b> Active	<b>Reported By</b> CUMB - Planning Section Chief	<b>Attachments</b>	<b>County Significant Events</b> Posted
-------------------------	--	--------------------	--



# EMERGENCY MANAGEMENT

## RESOURCE REQUESTS

Resource request are initiated via this board. The board is the electronic equivalency to the ICS 213RR form.

*\*See slide 27 for detailed description examples.*



## Creating a Resource Request

Step 1:  
Navigate to the Resource Request Board using the navigation pane

The screenshot shows the JUVARE WebEOC interface. At the top, there is a navigation bar with tabs for "Activity Log", "County Significant Events", and "Significant Events". The "Significant Events" tab is active. Below the navigation bar, there is a search bar and a "Details" link. The main content area displays a list of events, including "County Significant Events" and "Resource Requests/Task Assignments". A red box highlights the "Resource Requests/Task Assignments" item in the list. A red arrow points from the "Navigation pane" label to the left sidebar menu.

**Navigation pane**

Incident Creator  
Infectious Disease Case Summary  
Media Monitoring  
Municipal Status  
NCSPARTA County Summary Status ⚡  
NCSPARTA EM43 ⚡  
NCSPARTA PIO Board ⚡  
NCSPARTA Shelters ⚡  
NCSPARTA Significant Events ⚡  
PIO Incoming Messages  
Planned Events  
Press Release  
Public Information Log  
Resource Requests/Task Assignments  
Road Closures  
Schedule  
Schedule (Projector Display)

County Significant Events

Search

Details

High

County Significant Events Posted



# EMERGENCY MANAGEMENT

☰

<

🏠

County Shelters (Management) ✕

👤 Shelters ✕


Dashboard ✕

Resource Request/Task Assignm... ✕

>

📄

REQUESTS/TASKS DEPLOYMENTS FINANCE DASHBOARD



Requests/Tasks  
DAILY OPERATIONS 2021

CREATE NEW +

FILTER/SEARCH ≡

...

0 ACTIVE

0 CLOSED

Tracking # ⚡	Mission Name ⚡	Originator ⚡	Assigned To ⚡	Priority ⚡	Time Due ⚡	Status ⚡	Last Updated ⚡
--------------	----------------	--------------	---------------	------------	------------	----------	----------------

Click to create  
new request

Creating a  
Resource  
Request  
Step 2:  
Select the green  
create new record  
icon



# Creating a Resource Request

## Step 3:

Fill out resource request form as detailed as possible.

Incident Training 2021	Date/Time 06/16/2021 12:00:41	Tracking Number Number will generate on save	
---------------------------	----------------------------------	---	--

---

### Contact Information

Primary Contact Name Garry Crumpler	Primary Contact Phone 910-438-4069	Primary Contact Alt Phone	Primary Contact Email gcrumpler@co.cumberland.nc.us
Secondary Contact Name	Secondary Contact Phone	Secondary Contact Alt Phone	Secondary Contact Email

### Request/Task Details

\* Resource Requested (Limit 50 Characters)

Limit 50 Characters

\* Delivery Address

Limit 50 Characters

\* Detailed Description

ATTENTION: In order to expedite the request it is critical to provide a detailed description of the need you are requesting to be filled. Failure to do so will result in unnecessary delays in filling the request.

**\*1 Resource per request\***

**Contact information**

**Address for resource delivery**

**Detailed description of what resource is needed, why it is needed, and for how long.**

**Resource requested in plain text**



## EMERGENCY MANAGEMENT

# Sample Detailed Descriptions

### Personnel and Equipment

“Cumberland fire department is requesting (2) Fire Engines w/crew to backfill station 36. Our crews have been on scene of a hazardous materials incident for multiple operational periods. The anticipated need is for 24 to 48 hrs.

### Commodities

“Cumberland County DSS is requesting hot meals for 50 people for 2 days. A tornado touch down in the Crows Nest subdivision leaving multiple families displaced. Cumberland County is opening an initial impact shelter at Southview Sr. High School”

**Number of people for how many days.**



Creating a  
Resource  
Request

Step 3:  
Fill out resource  
request form as  
detailed as possible.

Priority

Assignment Details

\* Priority

\* Date/Time Due

Assigned To

Pending Assignment

When do you need the  
resource by



Toggle when requesting a resource.

Delivery/Location Details

Location Name

Location Address

Map

GENERATE MAP



Attachments

Attachment 1

Attachment 1 Description

Click to browse

Attachment 2

Attachment 2 Description

Click to browse

Save

Attachments

Attachment 3

Attachment 3 Description




# Creating a Resource Request

Step 4:  
Check the status of  
your resource  
request.

## EMERGENCY MANAGEMENT

REQUESTS/TASKS DEPLOYMENTS FINANCE DASHBOARD

**Requests/Tasks**  
TRAINING 2021

CREATE NEW + FILTER/SEARCH ...

2 ACTIVE 0 CLOSED

Tracking #	Mission Name	Originator	Assigned To	Priority	Time Due	Status	Last Updated
2106-0007	test	CUMB - Pearces Mill Station 3	NC - Department of Transportation	Flash (2 hrs.)	06/04/2021 17:02:00	IN PROGRESS	06/15/2021 10:49:08
2106-0006	test	CUMB - Operations Section Chief	CUMB - EOC Manager	Flash (2 hrs.)	06/04/2021 16:58:00	NEW REQUEST	06/04/2021 14:58:15

Resource  
associated  
tracking  
number

Priority


Real time  
status update

Click ellipses to  
view and edit  
records



# New Resource Request Features: Side View

REQUESTS/TASKS DEPLOYMENTS FINANCE DASHBOARD

**CUMBERLAND COUNTY**  
NORTH CAROLINA



Requests/Tasks  
TRAINING 2021

CREATE NEW +

FILTER/SEARCH

...

2 ACTIVE 0 CLOSED

Tracking #	Mission Name	Originator	Assigned To	Priority	Time Due	Status	Last Updated	
2106-0007	test	CUMB - Pearces Mill Station 3	NC - Department of Transportation	Flash (2 hrs.)	06/04/2021 17:02:00	 IN PROGRESS	06/15/2021 10:49:08	...
2106-0006	test	CUMB - Operations Section Chief	CUMB - EOC Manager	Flash (2 hrs.)	06/04/2021 16:58:00	 NEW REQUEST	06/04/2021 14:58:15	...

Click on individual records to open the side view. Scroll to the bottom of the page to exit.

## Task Assignment

[EDIT](#)

Incident Name: Training 2021  
Date/Time: 06/04/2021 15:01:47  
Tracking Number: 2106-0007

## Contact Information

Primary Contact Name: Garry Crumpler  
Primary Contact Phone: 910-321-6725 x  
Primary Contact Email: gcrumpler@co.cumberland.nc.us

## Request/Task Details

Mission Name: test  
Detailed Description: test

## Assignment Details

Priority: FLASH (2 HRS.)  
Date/Time Due: 06/04/2021 17:02:00  
Status: IN PROGRESS  
Assigned To: NC - Department of Transportation



## New Resource Request Features:

### Update Comments

**Instructions:**  
To update a record select edit from display view. Scroll down to “Update Comments” field to enter update. Click “Save” at bottom of the page.

#### Update Comments

Describe any changes made to this record along with your reasons for making them.

☐ Toggle when requesting a resource.

#### Delivery/Location Details

Location Name

Location Address

test,,test,,test,,test,

Map

GENERATE MAP



#### Finance

Cost Description	Vendor	Invoice #	PO #	Cost	
gloved	Bobby Taylor Oil Company	00-1	12354	\$1,000,000.00	---

#### Comments/History

Name/Position	Comment	Status	Date/Time
Garry Crumpler CUMB - Mission Assignment Coordinator	Deployment record created.	In Progress	06/15/2021 10:49:08
Garry Crumpler CUMB - Mission Assignment Coordinator		In Progress	06/15/2021 10:47:12
Garry Crumpler CUMB - Mission Assignment Coordinator	Finance record created.	In Progress	06/15/2021 10:46:52
Garry Crumpler CUMB - Pearces Mill Station 3		In Progress	06/04/2021 15:04:56

**Your update will now be timestamped and can not be edited by other users**



# EMERGENCY MANAGEMENT

## PIO BOARD



# EMERGENCY MANAGEMENT

WebEOC | marc.baker | CUMB - Planning Section Chief | Daily Operations 2022 | Log Out | [Icons]

JUVARE

Resource Request/Task Assignments | \*Significant Events\*

- Incident Action Plan (Template)
- Incident Action Plan (Working)
- Infectious Disease Case Summary
- Municipal Status
- NCSPARTA County Summary Status ⚡
- NCSPARTA EM43 ⚡
- NCSPARTA PIO Board ⚡
- NCSPARTA Shelters ⚡
- NCSPARTA Significant Events ⚡
- Public Information Log**
- Resource Request/Task Assignments
- Resource Requests Archive \*Do not add rec
- Schedule
- Schedule (Projector Display)
- School Status
- Situation Report (COVID)
- Situation Report 9.0 (Working)

**NAVIGATION PANE**

Cumberland County WebEOC. If you are experiencing technical issues using this system, please contact the Emergency Management at 910-



# EMERGENCY MANAGEMENT

WebEOC | marc.baker | CUMB - Planning Section Chief | Daily Operations 2022 | Log Out | [Icons]

Resource Request/Task Assignments | \*Significant Events\* | **Public Information Log**

## CUMBERLAND COUNTY NORTH CAROLINA Public Information Log

Daily Operations 2022

[+ Create](#) [Actions](#)

Title	Type	Attachment 1	Attachment 2	Sender	Date/Time Sent	Details
-------	------	--------------	--------------	--------	----------------	---------

**CICK**



# EMERGENCY MANAGEMENT

## Edit Public Information Log

### Details

Title:  \*Required

Type:  \*Required

Attachment 1:  No file chosen

Attachment 2:  No file chosen

Sender:

Date/Time Sent:  

Approved By:

**PICK A TITTLE**

### Comments



# EMERGENCY MANAGEMENT

## Edit Public Information Log

### Details

Title:  \*Required

Type:  \*Required

Attachment 1:

Attachment 2:

Sender:

Date/Time Sent:  02/25/2022 11:11:15 

Approved By:

PICK A TITTLE

CHOSE

EAS  
Everbridge  
Media Interview  
Press Conference  
Press Release  
Reverse 911  
Siren Activation  
Social Media



# EMERGENCY MANAGEMENT

## Edit Public Information Log

### Details

Title:  \*Required

Type:  \*Required

Attachment 1:  No file chosen

Attachment 2:  No file chosen

Sender:

Date/Time Sent:  

Approved By:

**PICK A TITTLE**

**INSERT  
DOCUMENT**

### Comments



# EMERGENCY MANAGEMENT

Sender:

Marc Baker

Date/Time Sent:

02/25/2022 11:11:15



Approved By:

## Comments

**ANY CALRIFYING  
COMMENTS**

Cancel

Save

**CLICK**



# EMERGENCY MANAGEMENT

## File Library



# EMERGENCY MANAGEMENT

WebEOC | marc.baker | CUMB - Planning Section Chief | Daily Operations 2022 | Log Out | [Icons]

JUVARE

Resource Request/Task Assignments | \*Significant Events\*

**Boards**



- \*\*\*Sign In/Out
- \*\*Activity Log
- \*\*County Significant Events
- \*Significant Events\*
- Admin File Library
- After Action Report (Management)
- Checklist
- County Shelters (Management)
- CRDP/Inventory
- Critical Infrastructure
- Dashboard
- Dashboard - River Gauges
- File Library**
- Flagged for SitRep
- Incident Action Plan
- Incident Action Plan (Published Admin)

**NAVIGATION PANE**

Cumberland County WebEOC. If you are experiencing technical issues using this system, please contact the Emergency Management at 910-



# EMERGENCY MANAGEMENT

Resource Request/Task Assignments\*Significant Events\*Public Information Log**File Library**



+ Create Folder







Actions

Filter by All

CLICK

Master Folder

## Master Folder List 1

	20200606 Floyd Memorial	 View	 Edit  Edit	 Delete
	20200731 Isaias	 View	 Edit  Edit	 Delete
	2021 NYE FAYETTEVILLE	 View	 Edit	 Delete
	20220110			

File Name

Description

Date Added

Details

Select a folder from the folder list...



# EMERGENCY MANAGEMENT

## Edit Folder

Edit Folder

Folder Name

Training

Folder Type

NAME THE FOLDER

Folders

Shared Folder

Shared folders can be viewed by everyone.








Cancel

Save

CLICK






# EMERGENCY MANAGEMENT

	Fayetteville Demonstrations	<a href="#">View</a>	<a href="#">Edit</a>	<a href="#">Delete</a>
	General Information	<a href="#">View</a>	<a href="#">Edit</a>	<a href="#">Delete</a>
	Hurricane Dorian	<a href="#">View</a>	<a href="#">Edit</a> <a href="#">Edit</a>	<a href="#">Delete</a>
	Pres/VP Visits	<a href="#">View</a>	<a href="#">Edit</a>	<a href="#">Delete</a>
	Sept Exercise PIO Folder	<a href="#">View</a>	<a href="#">Edit</a>	<a href="#">Delete</a>
	SPFD IAP DORIAN	<a href="#">View</a>	<a href="#">Edit</a>	<a href="#">Delete</a>
	Training	<a href="#">View</a>	<a href="#">Edit</a> <a href="#">Edit</a>	<a href="#">Delete</a>

**FOLDER WILL BE  
AT THE  
BOTTUM OF  
THE PANE  
CLICK EDIT**



# EMERGENCY MANAGEMENT


 <  Resource Request/Task Assignments ✕ \*Significant Events\* ✕ Public Information Log ✕ **File Library ✕** > 

**CUMBERLAND** File Library  
COUNTY  
NORTH CAROLINA Daily Operations 2022

[+ Create Subfolder](#) [+ Create File](#) [Actions ▾](#)

Master Folder > Training

CLICK

Master Folder List		File Name	Description	Date Added	Details
	Training				



# EMERGENCY MANAGEMENT

## Edit SubFolder

Edit Subfolder

Folder Name

Test Sub Folder|

**NAME IT**



Cancel

Save

**SAVE IT**



# EMERGENCY MANAGEMENT





Resource Request/Task Assignments ✕

\*Significant Events\* ✕

Public Information Log ✕

**File Library** ✕



**CUMBERLAND** File Library  
COUNTY  
NORTH CAROLINA  
Daily Operations 2022


+ Create Subfolder


+ Create File


Actions ▾


Master Folder > Training


## Master Folder List


 Training


 Test Sub Folder

 View

 Edit

 Delete

 Edit

 Delete

File Name	Description	Date Added	Details
-----------	-------------	------------	---------

CLICK



# EMERGENCY MANAGEMENT

## Edit File

Edit File

Current Folder Training

File Name  No file chosen

Description

**UPLOAD FILE  
AND GIVE A  
DISCRIPTION**

Cancel

Save

**SAVE IT**





# EMERGENCY MANAGEMENT

+ Create File Actions ▾

Master Folder > Training > Test Sub Folder

**SAME PROCESS  
TO CREATE A  
FILE IN THE SUB  
FOLDER**

Master Folder Table	
	Training
	Test Sub Folder

Subfile Name	Description	Date Added	Details





# CUMBERLAND COUNTY

NORTH CAROLINA