

January 2017



# Connection

Cumberland County's Employee Newsletter

## New Solid Waste Director Joins County

Jerod A. Roberts is the new Solid Waste Management director. He started work Nov. 28 and moved from Virginia, where he had served as the Superintendent of Waste Collections for the City of Virginia Beach since December 2013. Roberts is certified by the Solid Waste Association of North America. He has worked as a route manager for Waste Management in Chesapeake, Va., and a general manager for a trucking company in Georgia. Roberts earned a bachelor's degree in business management from Strayer University in Chesapeake, Va. He served four years in the Marine Corps with duty stations at Camp Lejeune and Okinawa, Japan. A native of Portsmouth, Va., Roberts was a Marine Corps basketball player.



**Roberts**

## Commissioners Appoint Wright New Sheriff



The Cumberland County Board of Commissioners unanimously appointed Ennis Wright as the county's new sheriff on Jan. 3. Wright will fill the unexpired term ending in 2018 of Earl "Moose" Butler who retired Dec. 31. Wright has worked as a deputy in the Sheriff's Office since 1997 and is the first African-American to serve as the county's sheriff. He is a native of Fayetteville and graduate of Terry Sanford High School.

***Ennis Wright greets the county commissioners after being unanimously appointed as the county's sheriff on Jan. 3.***



*The Board of Commissioners elected Commissioner Glenn Adams, right, as chairman and Commissioner Charles Evans as the vice chairman for 2017.*

## Commissioners Sworn In, Adams Chairman

Three Cumberland County Commissioners took the oath of office Dec. 5 during a special Board of Commissioners meeting held in the Tony Rand Student Center on the Fayetteville Technical Community College campus. Newcomer Michael Boose was sworn in along with returning Commissioners Marshall Faircloth and Jimmy Keefe. The three commissioners represent District 2.

Following the administration of the oaths, the new board elected Glenn Adams to serve as chairman and Charles Evans as vice chairman for 2017. The commissioners also recognized Kenneth Edge for his 16 years of service as a commissioner. Edge did not seek reelection this year.

**Boose** is an attorney in Fayetteville and a former Cumberland County Board of Education member. He was sworn in by District Court Judge Lou Olivera.

**Faircloth** just completed a term as the board's chairman and cited several of the County's achievements during the past year, including the response to Hurricane Matthew and ongoing recovery efforts. Register of Deeds Lee Warren administered the oath of office.

**Keefe** was first elected to the board in 2008. He is a business owner and former Fayetteville City Council member. He was sworn in by Superior Court Judge Claire Hill.

**Adams** is a District 1 representative and an attorney in Fayetteville. He thanked the Board for the opportunity to serve as chairman and outlined several initiatives for the next year, including a joint 911 call center with the City of Fayetteville, county-wide water, the 2017 revaluation, reducing the number of people with mental illness in the jail, tackling poverty and addressing violence.

**Evans** is an at-large representative in his second term on the board. He served two terms on the Fayetteville City Council from 2005-2009.

**Jeannette Council** and **Larry Lancaster** also serve on the board. You can read more about the Cumberland County Board of Commissioners by visiting [co.cumberland.nc.us](http://co.cumberland.nc.us) and clicking on the "Board Members" link.



*District Court Judge Lou Olivera swears in Commissioner Michael Boose.*



*Commissioner Marshall Faircloth takes the Oath of Office from Register of Deeds Lee Warren.*



*Superior Court Judge Claire Hill administers the Oath of Office to Commissioner Jimmy Keefe.*



## County Leads Hurricane Matthew Recovery Effort

Hurricane Matthew brought unexpected devastation to Cumberland County, and much of eastern North Carolina, on Oct. 8, 2016. The hurricane's extreme rainfall, following heavy rains a week before, caused historic and catastrophic flooding. The Cape Fear River reached a flood stage not seen since 1945. Rockfish Creek in the Hope Mills area and the Little River in Spring Lake experienced severe flooding, causing widespread flood damage to homes and businesses. Floodwaters caused dams in Cumberland County, including Rhodes Pond in Godwin and Long Valley Farm Lake Dam at Carvers Creek, to breach. Dozens of highways were closed including Interstate 95 and U.S. 301. The Board of Commissioners declared a state of emergency Oct. 7, which remained in effect until Oct. 31. A state of emergency was also declared Sept. 29 in response to severe flooding. County employees from several departments worked around the clock. Response, rescue and recovery efforts were directed from the Emergency Operations Center in the Law Enforcement Center.

County departments worked with the City of Fayetteville, North Carolina Emergency Management, as well as all the county's municipalities, to respond and manage the effects of Hurricane Matthew.

Several county facilities suffered significant flood damage. The **Sheriff's Training Center**, **Animal Control**, and **Crown Complex** suffered damage caused by flooding or erosion. The hardest hit county building was **Headquarters Library**. Cross Creek flooded much of downtown, especially along Green Street, Ray Avenue and Maiden Lane. Floodwaters filled the entire basement of the library, causing destruction of virtually all equipment and materials. The entire inventory of books for the Friends of the Library book sales was destroyed. Restoration of Headquarters Library continues.

The **Department of Social Services** got to work issuing emergency food stamp benefits and became the center of activity for FEMA relief efforts, as first floor conference rooms were used for the FEMA Disaster Recovery Center. DSS employees also worked overtime to process replacement food stamp and nutrition benefits for residents. The **Health Department** assisted with the monitoring of private well water.

**Solid Waste** helped manage the pick-up and disposal of storm debris in the unincorporated areas of the county. The County contracted with two companies for debris-related services. Ceres Environmental Services was hired to remove debris and haul it to the appropriate landfill. Landfall Strategies was hired to manage and monitor the process.



*Meeting with FEMA at DSS*



*Emergency Operations Center (EOC)*



*Cape Fear River flooding in Gray's Creek area*



*Cape Fear River flooded to bottom of railroad trestle*

## Employees donate to United Way and Hurricane Relief for County Workers



Cumberland County employees pledged \$28,210.32 to the 2016 United Way campaign and an additional \$3,271 to assist fellow County employees who were victims of Hurricane Matthew. When you combine the total from the special internal hurricane fund drive to the United Way campaign, Cumberland County employees raised a total of **\$31,481.32**, which is \$396.75 more than our 2015 United Way total of \$31,084.57.

### *Congratulations to the United Way drawing winners!*

Entries for each contest	Prizes Awarded
Employees who gave at least \$10	<b>Debbie Cashwell, Sheriff's Office</b> - \$100 VISA gift card
Employees who gave at least \$25	<b>Ann Johnson, Senior Community Service Employment</b> – \$100 VISA gift card <b>Nancy Vanterpool, Central Maintenance</b> - \$100 VISA gift card
Employees who gave at least \$50	<b>J. Lee Warren, Register of Deeds</b> - \$100 VISA gift card <b>April Hinson, Tax Administration</b> - \$100 VISA gift card
Employees who gave at least \$75	<b>Vivian Tookes, DSS</b> - \$100 VISA gift card <b>Melissa Cardinali, Administration</b> - \$100 VISA gift card <b>Meghan Jones, DSS</b> – half-day off voucher
Employees who gave at least \$100	<b>Shanitra Harris, Library</b> - \$100 VISA gift card <b>Vanessa McClain-Gray, DSS</b> - \$100 VISA gift card <b>Amy Kinlaw, Tax Administration</b> – half-day off voucher



### **Blood Drive Feb. 15**

The Cape Fear Valley Blood Donor Center will hold a blood drive at the Courthouse on Feb. 15 from 12 noon to 3 p.m. To sign up, email Jon Soles at [jsoles@co.cumberland.nc.us](mailto:jsoles@co.cumberland.nc.us), call 321-6579 or visit [www.savingliveslocally.org](http://www.savingliveslocally.org). Search by sponsor code M25.



## Sheriff's Office Forensics Accreditation for Sheriff's Office



The Cumberland County Sheriff's Office Forensic Services section (often referred to as CSI) completed a lengthy intensive process and earned accreditation from the preeminent accrediting board in the nation. ISO/IEC 17020:2012 Accreditation from ANSI - ASQ National Accreditation Board (ANAB) has examined our Forensic Services Section and awarded its accrediting seal.

The Cumberland County Sheriff's Office is the only sheriff's office in the state to hold both forensic firearms examination and forensic latent print examination accreditation under this standard and there are only about three police departments in the state that can claim this accomplishment.

This accreditation is distinct from and in addition to the accreditation that the Sheriff's Office has received continuously over the past 20 years from the Commission on the Accreditation of Law Enforcement Agencies (CALEA) and enables us to meet and exceed statutory requirements.

## Register of Deeds Office Honors Staff

Register of Deeds J. Lee Warren Jr. started a new tradition Dec. 21 by presenting two awards named in memory of former employees. Warren honored the outstanding employees during a ceremony in the Register of Deeds office. The award recipients were voted on by the entire Register of Deeds office staff.

The **Michelle W. Mackey Assistant of the Year Award** honors the most outstanding assistant each year and was presented to the family of Michelle Mackey, who served the Register of Deeds Office for 29 years before losing her battle to cancer in January 2016.

Deane Jarrett received the **Bonnie K. Carter Deputy of the Year Award** as the most outstanding deputy Register of Deeds for 2016. Jarrett has worked in the office for 10 years. Carter served the office for 17 years. She retired in 2010 and lost her battle to cancer in January 2011.



*Deane Jarrett, second from the left, received the Bonnie Carter Deputy of the Year Award. Bonnie Carter's daughters, Robin McLaurin, left, and Renee Carter, joined Register of Deeds Lee Warren in presenting the award.*



*Michelle W. Mackey's family accepted an award from the Register of Deeds Office recognizing Michelle's 29 years of service. The award will be presented annually in her memory to the outstanding assistant. Kirsten Mackey and her father, Dean Mackey, attended the ceremony.*

## **Register of Deeds** **Awarded Certificate of Public Leadership**

Register of Deeds Lee Warren was recently awarded the International Association of Clerks, Recorders, Election Officers and Treasurers Certificate of Public Leadership from the George Washington University of Public Leadership after completing a series of studies through the "Center for Excellence in Public Leadership." Warren accepted the award at the association's annual conference in Memphis, Tenn.

Also, at the 2016 Conference, the International Association of Clerks, Recorders, Election Officials and Treasures (IACREOT) and the National Association of County Recorders, Election Officials and Clerks (NACRC) celebrated the alliance of the two associations. Prior to the conference, the members of both associations were given the opportunity to submit possible names for the new alliance. Warren's suggestion was selected and the new organization is now the International Association of Government Officials (IGO).



## **Planning & Inspections** **Senior Planner Osbourn Honored**

Senior Planner Michael Osbourn was recognized by the Cumberland County Fire Chief's Association. President Freddy Johnson Sr. presented Osbourn a plaque of appreciation from the fire departments and Commissioner Jimmy Keefe provided remarks highlighting Osbourn's work.



### **Public Health**

## **Director Elected Co-Chair of Child Fatality Task Force**

Public Health Director Buck Wilson has been elected co-chair of the North Carolina Child Fatality Task Force. Wilson, who was first appointed to the task force by Gov. Pat McCrory in 2013, was elected to the leadership position by members of the task force. The Child Fatality Task Force is a legislative study commission that makes recommendations to the General Assembly and Governor on how to reduce child death, prevent abuse and neglect and support the safe and healthy development of children.

## **Print, Mail & Design Services** **Dennis Owens Retirement**

Dennis Owens retired from Print, Mail & Design Services in November after 30 years of service. Owens first came to work for the County in October 1986. A diehard Washington Redskins football fan, Owens said he plans to relax and travel. "I have thoroughly enjoyed meeting the various people over the years. I have worked with people from all walks of life and I have enjoyed it," he said.



**Owens**



## **Finance** **Carol St. Louis and Thelma Matthews Retirement**

Two longtime Finance Department employees retired Dec. 30. Carol St. Louis began working for the county in 1977. An avid runner, St. Louis will continue working in Finance part-time in her role as administrative support. Purchasing and Contracts Officer Thelma Matthews began her career with the county in 1990. She plans to spend time with her family in retirement. Congratulations Carol and Thelma!

***Carol St. Louis, left, and Thelma Matthews retired from the Finance Department.***





## **Tax Administration Pam Criscoe Retirement**

Tax Assistant Pam Criscoe retired Dec. 31 after five years and seven months in Tax Administration. The Cumberland County native began working for the county in 2011 after a previous career in banking, which included managing Sharonview Credit Union and working for Southern National Bank. Criscoe and her husband, Robert, have two grown children. Criscoe said she plans to go camping with her husband in retirement. "I enjoyed working with everybody in the tax department and I enjoyed serving the public," Criscoe said.

*Criscoe*

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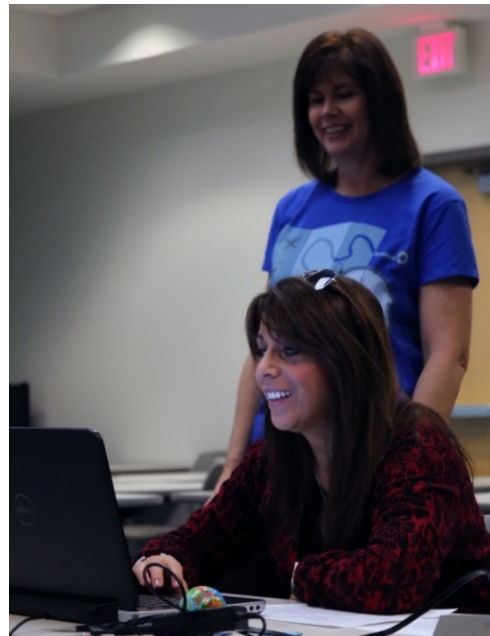
# GISday

## **Information Services GIS Day**

Information Services held a GIS Day on Nov. 16. County employees attended 45-minute training sessions to learn about the capabilities and real-world applications of Cumberland County's Geographic Information Systems.



Animal Control Director Dr. John Lauby, center, with IS Programmer Lauren Felipe, left, and GIS Coordinator Mary Ann Steinmetz, was one of the many County employees who attended GIS training sessions Nov. 16.



Social Services Operations Manager Kim McLamb learns about GIS applications at GIS Day on Nov. 16. Also pictured is GIS Coordinator Mary Ann Steinmetz.

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## **DSS Holds 1st Annual Adoption Conference**

The Department of Social Services held its first annual Adoption Conference Nov. 17 at the Crown Complex. The “Team Up To Adopt” Conference drew attendees from social services agencies and adoption organizations from all over the state and provided professional development workshops and featured keynote speaker Sean Tuohy, whose family’s story was featured in the film “The Blind Side.” Tuohy and his wife adopted an older child, professional football player Michael Oher.



**Sean Tuohy speaks at the “Team Up To Adopt” Conference at the Crown Complex Nov. 17. Tuohy and his wife adopted an older child, professional football player Michael Oher.**

Other speakers included Ashley Rhodes-Courter and Willie Moore Jr. Rhodes-Courter shared her experiences spending 10 years in Florida’s foster care system until she was adopted from a children’s home at age 12. Moore was adopted when he was an infant and went on to become a four-time Missouri State University field and track champion.

Cumberland County DSS held the conference after exceeding the adoption baseline set by the state. The baseline is 21, but Cumberland County DSS adopted 81 children this year.



## **Library Welcomes Deputy Director**

Cotina Jones joined the Cumberland County Public Library and Information Center Nov. 14 as deputy director. Jones has served in libraries since 1997, with her first job as a part-time reference librarian in the Granville County Public Library System. She has worked within school library systems and as branch manager in Granville County. Most recently, she worked in academic libraries at Winston-Salem State University as Health Sciences Librarian and Special Projects Coordinator and at North Carolina Central University as Assistant Director of Library Services. She earned her bachelor’s and master’s degrees from North Carolina Central University in biology and library science, respectively. Currently, she is a doctoral candidate at North Carolina A & T State University in the Department of Leadership Studies and Adult Education.

## **Sobriety Court Coordinator Speaks with FSU Student-Athletes**

Cumberland County Sobriety Court Coordinator Alvin Chesnutt spoke with Fayetteville State University student-athletes Oct. 14 during an inside presentation. Chesnutt’s presentation was an opportunity to help young people understand the consequences of being irresponsible with alcohol. Chesnutt has been Sobriety Court coordinator since 2015. The court uses a supervised treatment system to treat high risk DWI offenders who demonstrate destructive behaviors coupled with alcohol abuse.

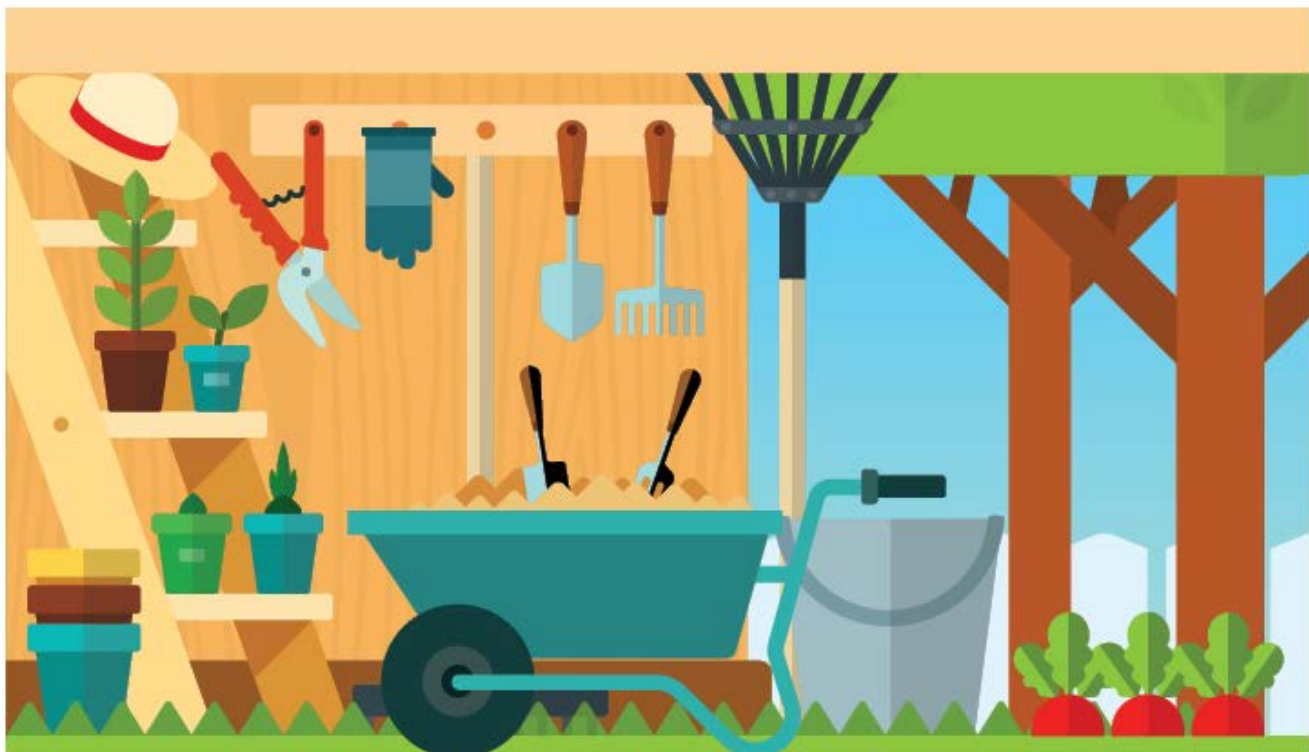




## Veterans Services Raffles Thanksgiving Turkeys

Veterans Services found a way to give back during the holiday season by holding a raffle for three Thanksgiving meals to benefit veterans' families in the community. The complete dinners included donations from Veterans Services employees and local businesses. "It's a good time to give back to our community," Veterans Services Director Eric Redrick said. "Due to the storm, we felt it would be nice to do something for our veterans and families."

Pictured front row, from left, are Work Study Phyllis Humley, Veterans Services Officers Joanie Rodriguez and Monishia Bland and Office Coordinator Michael Delarosa. Back, from left, are Work Study Lamont McRae and Veterans Services Director Eric Redrick.



## Cumberland County Cooperative Extension Better Living Series

Join us for a variety of workshops - gardening, canning, couponing, lawn care, backyard chickens and more!

[cumberland.ces.ncsu.edu](http://cumberland.ces.ncsu.edu)

Each class requires preregistration and a workshop fee. Fees vary from workshop to workshop.

Call (910) 312-6405 for more information.

# Basketball Team Schedule

Myers Recreation Center

1018 Rochester Drive, Fayetteville, NC 28305



## 2017 BASKETBALL ADULT OPEN @ MYERS REC

Day	Date	Time	Facility	Game	Type	Away Team Name	Home Team Name	Away Score	Home
Wed	01/18/2017	6:30P	GYM-MYERS-MYGYM	1	Game	County Patriots	County Reign		
Wed	01/18/2017	7:30P	GYM-MYERS-MYGYM	2	Game	Fay Finest	City Heat		
Mon	01/23/2017	6:30P	GYM-MYERS-MYGYM	3	Game	Fay Finest	County Generals		
Mon	01/23/2017	7:30P	GYM-MYERS-MYGYM	4	Game	City Heat	County Patriots		
Wed	01/25/2017	6:30P	GYM-MYERS-MYGYM	5	Game	County Reign	City Heat		
Wed	01/25/2017	7:30P	GYM-MYERS-MYGYM	6	Game	County Generals	County Patriots		
Mon	01/30/2017	6:30P	GYM-MYERS-MYGYM	7	Game	County Generals	City Heat		
Mon	01/30/2017	7:30P	GYM-MYERS-MYGYM	8	Game	County Reign	Fay Finest		
Wed	02/01/2017	6:30P	GYM-MYERS-MYGYM	9	Game	County Generals	County Reign		
Wed	02/01/2017	7:30P	GYM-MYERS-MYGYM	10	Game	County Patriots	Fay Finest		
Mon	02/06/2017	6:30P	GYM-MYERS-MYGYM	11	Game	City Heat	Fay Finest		
Mon	02/06/2017	7:30P	GYM-MYERS-MYGYM	12	Game	County Reign	County Patriots		
Wed	02/08/2017	6:30P	GYM-MYERS-MYGYM	13	Game	County Patriots	City Heat		
Wed	02/08/2017	7:30P	GYM-MYERS-MYGYM	14	Game	County Generals	Fay Finest		
Mon	02/13/2017	6:30P	GYM-MYERS-MYGYM	15	Game	County Patriots	County Generals		
Mon	02/13/2017	7:30P	GYM-MYERS-MYGYM	16	Game	City Heat	County Reign		
Wed	02/15/2017	6:30P	GYM-MYERS-MYGYM	17	Game	Fay Finest	County Reign		
Wed	02/15/2017	7:30P	GYM-MYERS-MYGYM	18	Game	City Heat	County Generals		
Mon	02/20/2017	6:30P	GYM-MYERS-MYGYM	19	Game	Fay Finest	County Patriots		
Mon	02/20/2017	7:30P	GYM-MYERS-MYGYM	20	Game	County Reign	County Generals		

### Schedule Comments:

1. "Is the game rained out?" Text "fcprd" to "84483" to sign up for text alerts...or you can call 306-7325
2. Want to be an official? Email: ern757@nc.rr.com
3. Check us out on the web: www.fcpr.us; facebook.com/fcpr.us; twitter.com/parksrecreation
4. Registration Dates:

Adult Winter Basketball is October - November  
 Adult Spring Softball is January - February  
 Adult Summer Basketball: April - May  
 Adult Flag Football: January - February  
 Adult Soccer: January - February  
 Adult Volleyball: July - August

### Add'l Comments:

In case of inclement weather, please call 306-7325 for the status of your game. Text "fcprd" to 84483 to register for text alerts.

## LEAGUE TEAM LISTING

Stnd	Team	Team Name
1	1	County Reign
1	2	County Patriots
1	3	City Heat
1	4	Fay Finest
1	5	County Generals



# Cumberland County Employee Pharmacy

A Closed Pharmacy serving Cumberland County Employees and Retirees

227 Fountainhead Lane, Suite 104, Fayetteville, NC 28301 **(910) 433-3861**

**Monday – Thursday 7 a.m. – 5:30 p.m.**

**Friday 8 a.m. – 3 p.m.**

**Saturday 9 a.m. – 1 p.m.**

*We are closed Sundays and Cumberland County holidays. We are also closed if County offices are closed due to inclement weather.*

## Who May Use the Pharmacy?

Employees on the County's health insurance plan, as well as retirees and dependents covered under the plan, may use the pharmacy and not be charged the pharmacy deductible or a co-payment for most generic prescriptions. These individuals will also have cheaper rates for brand-name medications under the County's plan.

Employees who do not have insurance may use the pharmacy, but must pay the cost of the medication. The pharmacy will not file claims for any other insurance.

Retirees who have Medicare Part D prescription coverage through an outside insurance provider may not use the Pharmacy, as the Pharmacy is unable to bill medications to Medicare.

## Getting Started

We've made it easy to begin using the Employee Pharmacy. Come in and present your County Blue Cross card when you drop off your prescriptions for the first time. We'll begin by setting up a profile for you in our computer system with all of the information we'll need to fill your prescriptions. From there, you'll have several options for getting prescriptions filled:

- **Bring in your new prescriptions** from any provider, and we'll fill them while you wait.
- **Request that your provider electronically prescribe, call, or fax in your prescriptions.**  
This will limit or eliminate your wait time for prescription preparation.
- **Bring in your current prescription bottles.**  
We'll contact your former pharmacy and transfer your prescriptions into our pharmacy.
- **Have your medication bottles handy** and call us to request prescription transfers. We'll do all the work.
- **Use our drop box** located in the hallway at our entrance to drop off prescriptions Mon.-Fri., 7:30 a.m.-5 p.m.

## Ordering Refills

- **Online** Order refills online through the County Intranet or website, using the Refill Request Form.
- **By phone** Order refills by calling our Automated Refill Line at 910-483-4642 or 910-483-4643, or by calling our Pharmacy Technician line and speaking to a Pharmacy staff member at 910-433-3861.
- **In person** Order refills in person at the Employee Pharmacy.

## Discounted Copays for Insured Employees, Dependents and Retirees

**Tier 1:** \$0 for 1-90 days' supply

**Tier 2:** \$25 for 1-30 days' supply  
\$50 for 31-60 days' supply  
\$75 for 61-90 days' supply

**Tier 3:** \$40 for 1-30 days' supply  
\$80 for 31-60 days' supply  
\$120 for 61-90 days' supply

### OTC Medications

We offer a variety of OTC medications at a significantly reduced price. Only Cumberland County employees and retirees may purchase OTC items at the Employee Pharmacy





# Training Opportunities

Cumberland County Human Resources

## Training Connection

### Check out the latest issue!

- Go to the Intranet
- Under Departments, select Human Resources
- Under Shared Documents, select the "Training" folder
- Scroll down to find the latest issue



*Recognizing that all people are different, we treat everyone with dignity and serve our diverse population with professionalism, respect, integrity, and excellent customer service.*

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#### Amy Cannon

County Manager

County Manager's Office  
117 Dick Street • Courthouse, Suite 512  
Fayetteville, NC 28301

910-678-7723

acannon@co.cumberland.nc.us

### MISSION STATEMENT

To provide quality services to our citizens while being fiscally responsible.

### VISION STATEMENT

To grow as a regional destination for employment, economic development, commerce and cultural pursuits.

### CORE VALUES

Serving Cumberland County citizens with **PRIDE**

**P**rofessionalism

**R**espect

**I**ntegrity with Accountability

**D**iversity

**E**xcellent Customer Service

[co.cumberland.nc.us](http://co.cumberland.nc.us)

