

CUMBERLAND COUNTY BOARD OF COMMISSIONERS
WEDNESDAY, OCTOBER 19, 2016 – 6:00 PM
DEPARTMENT OF SOCIAL SERVICES
1225 RAMSEY STREET – FIRST FLOOR CONFERENCE ROOM - FAYETTEVILLE, NC
SPECIAL MEETING MINUTES

CUMBERLAND COUNTY

PRESENT: Commissioner Marshall Faircloth, Chairman
Commissioner Glenn Adams, Vice Chairman
Commissioner Kenneth Edge
Commissioner Charles Evans
Commissioner Jimmy Keefe
Commissioner Larry Lancaster
Amy Cannon, County Manager
Melissa Cardinali, Assistant County Manager
Tracy Jackson, Assistant County Manager
Rick Moorefield, County Attorney
Vicki Evans, Finance Director
Sally Shutt, Governmental Affairs Officer
Randy Beeman, Emergency Services Director
Tim Mitchell, Emergency Services Deputy Director
Gene Booth, Emergency Management Officer
Buck Wilson, Public Health Director
Daniel Ortiz, Environmental Health Director
Brenda Jackson, Social Services Director
Vivian Tookes, Economic Services Section Chief
Tim Kinlaw, Cumberland County Schools Associate Superintendent
Carl Mitchell, FTCC Vice President of Human Resources and Institutional Effectiveness
Terri Robertson, Board of Elections Director
Candice H. White, Clerk to the Board
Kellie Beam, Deputy Clerk to the Board
Press

OTHERS PRESENT: Kirk DeViere, Fayetteville City Council
Mayor McLaurin, Eastover
C. Kim Nazarchyk, Eastover Town Manager
Mayor Jackie Warner, Hope Mills
Representative Elmer Floyd, 43rd District
Representative Billy Richardson, 44th District
Senator Ben Clark, 21st District
District Court Judge Cheri Siler-Mack
District Court Judge Ed Pone
Phil Harris, Red Cross Director for Cumberland County

ABSENT: Commissioner Jeannette Council

Chairman Faircloth called the special meeting of the Board of Commissioners to order and welcomed everyone in attendance. Introductions followed. Chairman Faircloth recognized elected officials in attendance.

Amy Cannon, County Manager, stated the purpose of this meeting is to share important information for residents affected by Hurricane Matthew for FEMA services and services yet to be provided by Cumberland County Department of Social Services, Public Health and the Board of Education. Ms. Cannon stated FEMA has a station set up at this meeting to answer questions and to register residents.

Ms. Cannon stated a hurricane disaster includes a rescue phase, response phase and recovery phase, and she will provide an overview of services provided by Cumberland County during the recovery phase which focuses on the needs of the community.

Ms. Cannon stated a Joint Information Center (JIC) of the City of Fayetteville and Cumberland County was created in the early stages and Public Information Staff from local governments worked in the Emergency Operations Center (EOC) to develop press releases and to provide up to date information through various means shown below.

Communications

City/County Joint Information Center

- o Press releases (41)
- o Printed materials (FEMA posters, fliers)
- o Social media
- o CodeRED

Ms. Cannon stated on October 7, four shelters were set up and more than 500 residents were housed; during the peak periods a fifth shelter was opened and today the Westover Recreation Center is still housing approximately 40 residents. Ms. Cannon stated during this time the Department of Social Services and the Public Health Department provided 24-hour coverage in the EOC and in shelters along with the assistance of the American Red Cross. Ms. Cannon stated the Animal Shelter housed 58 pet dogs and 14 cats displaced due to flooding. Ms. Cannon stated during the early recovery phase, 142 pallets of bottled water were distributed at various sites and DSS.

Ms. Cannon stated on October 9, it became clear that community partners wanted to become involved, and over 20 different community agencies and organizations turned out for a meeting within the first 48 hours to put together a plan to distribute the donated goods and to put together a Resource Directory. Ms. Cannon stated a third meeting was held with expanded community partners to include housing resources so this information could be provided through community partners to reach as many citizens as possible; this included the Continuum of Care (CoC) for temporary, permanent/low income housing and City and County Community Development.

Ms. Cannon stated this storm created financial hardships for citizens and efforts have been taken to reduce some of the hardships faced by residents. Ms. Cannon highlighted the following:

Solid Waste

Fees waived through Oct. 22

Extended hours Sat & Sun Oct 15,16

Approximate increase in debris:

- o Ann Street 316 tickets
1,383 tons
- o Wilkes Road 1,310 tickets
3,194 tons

McCauley Site

The McCauley container site was completely flooded. Reopened Friday morning after staff rebuilt it.

Permitting and Inspections

Waive Permit Fees

- o Through Dec. 31, 2016
- o Residents affected by Hurricane Matthew
- o 12 reconnection inspections so far

Department of Social Services

Food & Nutrition Services

- o DSS opened Oct. 12 (other County offices were closed) to begin processing replacement benefits
- o 7,163 replacement requests received from Oct. 12 – Oct. 18

Ms. Cannon highlighted damage sustained by some County facilities:

Impact on County Facilities

Building Damage

Headquarters Library – lower level flooded

DSS, Coliseum, Arena, Theatre

Vehicles

Animal Control – 5 CCSO – 3

Mobile Equipment

Trailers – 4, including one horse trailer

Equipment/Property

Fencing, horse barn, access road at AC

Ms. Cannon stated teams from Tax Administration and the Inspections and Planning Department went out to unincorporated areas of the County to assess damage by going door-to-door. Ms. Cannon reviewed the following:

Properties Damages-Unincorporated (182 properties / \$7 million)

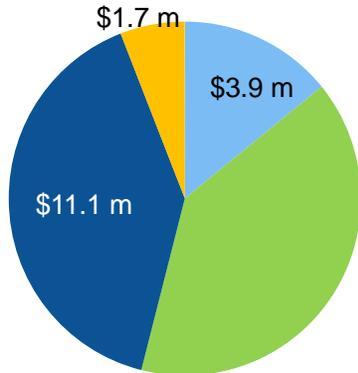
48 14 60 60
 ■ Affected ■ Destroyed ■ Major ■ Minor



Ms. Cannon then review countywide residential damage levels which did not include the Town of Spring Lake because their data came in too late to be input into the database.

Residential Damage Levels Countywide (except Spring Lake) (\$27.7 million)

40 363 384 113
 ■ Destroyed ■ Major ■ Minor ■ Affected



FEMA Numbers

1-800-621-FEMA

1-800-621-3362

www.DisasterAssistance.gov

1. PRESENTATION BY FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA) REPRESENTATIVE ON THE ASSISTANCE AVAILABLE TO DISASTER SURVIVORS

Ms. Cannon called on Randy Beeman, Emergency Services Director, who introduced Diana Presswell, FEMA Deputy Federal Coordinating Officer. Ms. Presswell stated FEMA has been in North Carolina since before the landfall of Hurricane Matthew and has been closely coordinating with state partners as they were preparing for response needs. Ms. Presswell stated she would like to recognize all first responders for their rescue efforts during the initial response phase. Ms. Presswell stated she would also like to remind everyone that as the recovery phase begins, there are still hazards present and to continue to listen to the advice and guidance of first responders.

Ms. Presswell stated FEMA is a small part of a recovery team that includes the Army Corp of Engineers, the Coastguard, the Small Business Administration and voluntary agencies such as

the American Red Cross. Ms. Presswell stated after landfall, President Obama made a major disaster declaration for the state of North Carolina which includes assistance for public agencies and facilities that were damaged as well as assistance for individuals who experienced loss or damage.

Ms. Presswell stated FEMA's goal is to meet the needs of as many individuals as possible as quickly as possible recognizing that each individual will have a unique need. Ms. Presswell stated she has a large staff of FEMA representatives who will stay after the meeting to answer questions and help individuals register for assistance. Ms. Presswell provided FEMA contact information and stated individuals can also go to one of the Disaster Recovery Centers open across the state of North Carolina. Ms. Presswell stated Disaster Recovery Specialists will also be out in the field to answer questions, provide a connection to voluntary agencies and register individuals for FEMA assistance. Ms. Presswell shared resources available to individuals such as temporary rental and shelter programs.

2. REPORT FROM SOCIAL SERVICES ON FOOD AND NUTRITION BENEFITS FOR RESIDENTS AFFECTED BY THE FLOOD

Ms. Cannon called on Brenda Jackson, Social Services Director, who explained the disaster supplemental nutrition assistance program or disaster SNAP is another term for food stamps or Food and Nutrition Services. Ms. Jackson stated the emergency declaration that was issued allows North Carolina to apply for a federal waiver to the USDA that administers the food stamp program. Ms. Jackson stated a waiver has been requested for auto massive replacement food stamp benefits for those individuals currently receiving food stamps, and for disaster food stamps for individuals not currently receiving food stamp benefits. Ms. Jackson explained the process for replacement and disaster food stamp benefits. Ms. Jackson stated North Carolina hopes to receive a response on the waiver within 24 hours and the Department of Social Services has a plan in place to administer the programs at two sites.

Ms. Jackson explained that the administration of disaster food stamps has to be no less than five but no more than seven days, the waiver request includes weekend hours for the benefit of working citizens and the hours have yet to be confirmed. Ms. Jackson stated full eligibility criteria will not be available until USDA approves the waiver and it will be income based to some extent but at a higher level. Ms. Jackson stated if approved for disaster food stamps, individuals will receive one month of benefits and if there is an ongoing need once disaster benefits expire, individuals can apply for ongoing benefits. Ms. Jackson stated a large number of individuals are anticipated to apply for benefits that should show on the EBT cards within the three to seven day process. Ms. Jackson also explained the supplement available for seniors. At the request of Commissioner Adams, Ms. Jackson explained the hot food waiver that ends November 14.

Ms. Jackson stated information will be forthcoming from the County's Public Information Office and social media announcements. Ms. Jackson also stated Social Services staff will stay after the meeting to respond to individual questions.

3. REPORT FROM PUBLIC HEALTH

Ms. Cannon called on Buck Wilson, Public Health Director, to provide an update on the Public Health Department's involvement in the Emergency Operations Center, health needs of residents during the sheltering phase and contaminated water in wells. Mr. Wilson stated Public Health had staff in the EOC 24/7 and currently has staff there during the day. Mr. Wilson also stated two nurses were in all five shelters 24/7 to provide any medical care needed and the Jail Health program continued to run during the lock down and flooding. Mr. Wilson stated all vaccines are safe and available as needed. Mr. Wilson stated the state health director came to the County to tour the EOC and provide support, state nurse consultants worked in shelters, state environmental health staff provided assistance and daily situational reports were received from the Division of Public Health preparedness staff. Mr. Wilson stated all clinics continued to operate as part of the Continuity of Operations Plan (COOP) including the Late Clinic.

Mr. Wilson stated it is recommended that individuals who have been in flood waters and were cut or nicked get a tetanus vaccine and with flu season here, it is also important to get a flu

vaccine. Mr. Wilson stated the rabies clinic has been rescheduled and recommended the use water safety as it relates to mosquitoes.

Mr. Wilson pointed out that environmental health staff inspected shelter operations once a day and portable showers and toilets are deployed to shelters as needed. Mr. Wilson stated Environmental Health called over 1,100 restaurants and institutions who were back to normal fairly quickly and sent over 1,000 emails about the boil water advisory as it relates to safe food practice. Mr. Wilson stated Public Health investigated complaints about water and possibly spoiled foods and inspected foods served in shelters.

Mr. Wilson stated Public Health provided sewage control in flooded areas for large residential septic systems, responded to concerns about mosquitoes and provides mosquito dunks free of charge at the Public Health Department, particularly for areas with standing water that cannot be removed. Mr. Wilson stated the department also provides consultation.

Mr. Wilson stated Public Health has well kits from the state and is able to conduct free water sampling when contacted to collect the sample. Mr. Wilson stated Public Health can also respond to pest complaints.

Daniel Ortiz, Environmental Services Director, stated information is available on procedures to get wells disinfected and Public Health or a licensed well inspector can provide assistance.

Mr. Ortiz provided step-by-step information on procedures to get wells disinfected and referenced the chart recorded below. Mr. Ortiz cautioned against drinking well water after it has been chlorinated for at least 24 hours.

1. Pump your well.
2. Using well disinfection chart.
3. Use outdoor faucet.
4. Chlorinate the well.
5. Let water stand for 24 hours to disinfect
6. Flush water system/faucets

Chart A: Amount of Calcium Hypochlorite (70 percent available chlorine)

Depth of Well	2-inch casing	4-inch Casing	6-inch Casing	8-inch Casing	10-inch Casing	24-inch Casing	36-inch Casing
50 Ft. Deep	.2 oz <i>or</i>	.6 oz <i>or</i>	1.5 oz <i>or</i>	2.5 oz <i>or</i>	3.9 oz <i>or</i>	22.5 oz <i>or</i>	50.5 oz <i>or</i>
	1 tablet	4 tablets	10 tablets	17 tablets	28 tablets	157 tablets	353 tablets
100 Ft. Deep	.3 oz <i>or</i>	1.3 oz <i>or</i>	3 oz <i>or</i>	5 oz <i>or</i>	7.8 oz <i>or</i>	45 oz <i>or</i>	101 oz <i>or</i>
	2 tablets	9 tablets	21 tablets	35 tablets	53 tablets	315 tablets	707 tablets
200 Ft. Deep	.65 oz <i>or</i>	2.5 oz <i>or</i>	6.1 oz <i>or</i>	10 oz <i>or</i>	15.6 oz <i>or</i>	90 oz <i>or</i>	202 oz <i>or</i>
	5 tablets	17 tablets	42 tablets	70 tablets	108 tablets	630 tablets	1414 tablets
400 Ft. Deep	1.3 oz <i>or</i>	5 oz <i>or</i>	12.2 oz <i>or</i>	20 oz <i>or</i>	31 oz <i>or</i>	179.2 oz <i>or</i>	403 oz <i>or</i>
	9 tablets	35 tablets	85 tablets	140 tablets	217 tablets	1254 tablets	2821 tablets

Chart B: Amount of Unscented Household Bleach (5.25 percent available chlorine)

Depth of Well	2-inch casing	4-inch Casing	6-inch Casing	8-inch Casing	10-inch Casing	24-inch Casing	36-inch Casing
50 Ft. Deep	5 ½ T. <i>or</i>	1 cup <i>or</i>	2 ½ c. <i>or</i>	4 c. <i>or</i>	6 ½ c. <i>or</i>	37 c. <i>or</i>	—
	.02 gal.	.06 gal.	.15 gal.	¼ gal.	½ gal.	2.33 gal.	5 ¼ gal.
100 Ft. Deep	½ cup <i>or</i>	2 c. <i>or</i>	4.6 c. <i>or</i>	8 c. <i>or</i>	13 c. <i>or</i>	74 ¼ c. <i>or</i>	—
	.03 gal.	.13 gal.	.3 gal.	.52 gal.	.8 gal.	4.7 gal.	10 ½ gal.
200 Ft. Deep	1 c. <i>or</i>	4 c. <i>or</i>	9 ½ c. <i>or</i>	16 c. <i>or</i>	26 c. <i>or</i>	—	—
	.06 gal.	¼ gal.	.58 gal.	1 gal.	1.62 gal.	9.3 gal.	21 gal.
400 Ft. Deep	2.1 c. <i>or</i>	8 c. <i>or</i>	20 c. <i>or</i>	34 c. <i>or</i>	52 c. <i>or</i>	—	—
	.13 gal.	½ gal.	1.2 gal.	2.1 gal.	3 ¼ gal.	18.6 gal.	42 gal.

Mr. Wilson and Mr. Ortiz responded to questions. Mr. Wilson provided contact numbers for the Public Health Department and stated information will be posted on the County website.

4. REPORT FROM CUMBERLAND COUNTY SCHOOLS ON THE IMPACT TO THE SCHOOL SYSTEM

Ms. Cannon called on Tim Kinlaw, Cumberland County Schools Associate Superintendent, who stated Cumberland County Schools are in pretty good shape and when power was not available, frozen food was immediately moved to mitigate any loss. Mr. Kinlaw stated the main concern were the roads and highways as they related to transportation and it was quickly realized that school would have to remain closed for the week due to road conditions. Mr. Kinlaw stated a lot of trees were lost but there was no structural damage or flooding to school facilities. Mr. Kinlaw stated as power came back online, efforts were made to repair windows, roofs and ceiling tiles to mitigate the chances of mold. Mr. Kinlaw stated on Friday bus drivers ran their routes and based on that evaluation, it was determined schools could reopen on Monday. Mr. Kinlaw stated a lot of routes had to be readjusted and some areas could not be accessed, but students were placed on a bus to get them to school. Mr. Kinlaw stated a survey of shelters indicated there were not a lot of school aged children still in shelters but transportation was provided to get them to school. Mr. Kinlaw stated all children were provided meals, regardless of the ability to pay.

Mr. Kinlaw stated the biggest concerns was that there would be a mass relocation of children Monday morning but that has not taken place because wherever students show up, they are admitted to that school, immediately put in a class and immediately provided resources.

Mr. Kinlaw stated buses are accident free at this time and curriculums are being adjusted based on school days lost. Mr. Kinlaw stated contractors are being brought in for mold remediation and total damage is estimated at less than \$300,000 throughout the school system. Mr. Kinlaw stated child nutrition served 30,000 meals today and there has been a spike in the number of students eating breakfast. Mr. Kinlaw stated most of the success of the schools has been the coming together of resources from the City, County, the State, and the Public Works Commission. Mr. Kinlaw stated the school system is reaching out to assist other school systems and donations are being received that will be distributed based on needs. Ms. Cannon thanked Cumberland County Schools for providing three meals on Sunday to help feed shelter residents when it was a challenge to get Red Cross workers on the road.

5. REPORT FROM BOARD OF ELECTIONS

Ms. Cannon called on Terri Robertson, Board of Elections Director, who provided an update on one stop voting. Ms. Robertson stated all locations are scheduled to open and encouraged residents to take advance of it because road conditions may prevent some residents from getting to their regular polling place on Election Day. Ms. Robertson stated the polling place at Cotton Fire Department in Hope Mills was flooded and that polling site has been relocated to Stoney Point Fire Department on Lake Upchurch Road. Ms. Robertson stated individuals affected by that change will be mailed a letter and sent information about one stop voting. Ms. Robertson advised if individuals vote outside their regular voting place on Election Day, they will not receive the ballot they would normally receive for the district in which they are eligible to vote and would vote provisional on state and federal candidates.

6. UPDATE ON COUNTY FEMA REIMBURSEMENT PROCESS

Ms. Cannon stated Cumberland County is eligible to apply for FEMA assistance and has been approached by several firms who provide advice to local governments in these types of situations. Ms. Cannon stated FEMA does require a procurement process should a local government decide to move in that direction. Ms. Cannon stated in the past, Cumberland County has worked with a FEMA representative for guidance and reporting and filing for reimbursement. Ms. Cannon stated the County has reached out through state emergency management and asked to have a FEMA representative designated to work with the County's Finance Department for that specific purpose. Ms. Cannon stated as in the past, the County plans to accumulate the information in-house and work through a FEMA representative; however, that does not prevent the County from seeking outside guidance should it be needed.

In response to a question posed by Commissioner Adams, Ms. Cannon stated Board approval is not needed to prepare and place a Request for Proposal (RFP) on the street, but the Board will need to consider approval at the back end of the process.

Ms. Cannon stated an RFP was let this week seeking proposals for debris removal and management as a result of Hurricane Matthew. Ms. Cannon stated the purpose of the contract

will be to collect debris and C&D material such as sheet rock, insulation and roofing materials from residents in the unincorporated areas as the debris is moved to the right-of-way. Ms. Cannon stated this process will take another two weeks or so and everyone's patience with the process is requested because the state and FEMA require the procurement process. Ms. Cannon stated the County has pushed the process along as quickly as possible.

Hope Mills Mayor Jackie Warner asked whether municipalities could join together with the County in the procurement process for debris removal, with municipalities paying their fair share. Ms. Cannon stated staff will look into doing it in a cooperative manner. Additional questions and comments followed. Ms. Cannon noted the availability of the Resource Guide and information contained therein such as consumer credit counseling.

Ms. Cannon called on Roger Farris from the FEMA Mitigation Group who spoke regarding mitigation or taking action to save lives and eliminate future property damage. Mr. Farris stated North Carolina has a stellar record in this area, and this type of investment and best practices have a good rate of return.

Ms. Cannon thanked City of Fayetteville Corporate Communications for taping the meeting for rebroadcast purposes, FEMA representatives for attending the meeting on short notice and Emergency Services staff who provided leadership and guidance during the weather event. Ms. Cannon stated there is not a County department that has not been a part of the event from beginning to end and thanked all employees who volunteered. Ms. Cannon thanked the Board of Commissioners and stated citizens need to be aware that the Board was extremely involved in the process and very supportive of staff.

Chairman Faircloth saluted all emergency officials and provided closing remarks.

There being no further matters of business, the special meeting of the Board of Commissioners and Fayetteville City Council adjourned at 7:25 p.m.

Respectfully submitted,

Candice H. White
Clerk to the Board